

Figure 2. Conceptual model from the literature

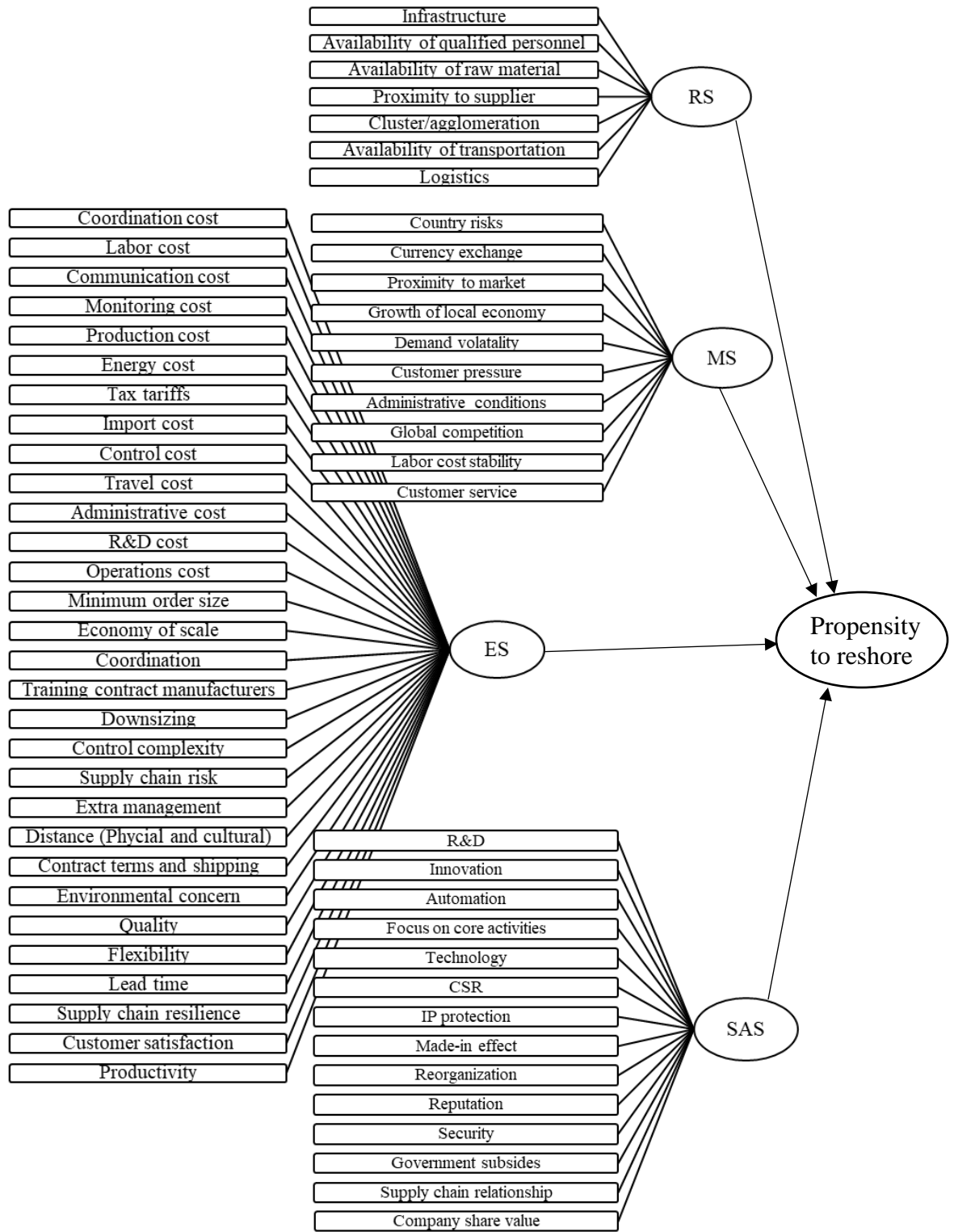


Figure 3. Refined conceptual model

