University of Rhode Island DigitalCommons@URI

Public Services Reports

Public Services

9-2017

Public Services Annual Report 2016-2017

Deborah Mongeau University of Rhode Island, dmongeau@uri.edu

Follow this and additional works at: https://digitalcommons.uri.edu/lib_ps_rpts

Recommended Citation

Mongeau, Deborah, "Public Services Annual Report 2016-2017" (2017). *Public Services Reports.* Paper 5. https://digitalcommons.uri.edu/lib_ps_rpts/5

This Annual Report is brought to you by the University of Rhode Island. It has been accepted for inclusion in Public Services Reports by an authorized administrator of DigitalCommons@URI. For more information, please contact digitalcommons-group@uri.edu. For permission to reuse copyrighted content, contact the author directly.

Public Services Annual Report 2016-2017

The past year brought both accomplishments and challenges.

A notable accomplishment was the search and appointment of two new faculty, the first in several years. Harrison Dekker was appointed as Data Services Librarian in January and Bohyun Kim was appointed as Scholarly Technology Librarian in June, to start in August.

Another accomplishment was our official induction into the Boston Library Consortium. Membership offers the University community access to some of the world's first class research collections. Membership also will improve the turn around time and ease of use for interlibrary loan. The implementation of ILLiad (see below) this year was the first step toward this goal.

The makerspace got off the ground with a launch in September. The Media Curator (Angel Ferria) moved to the new makerspace room and the video collection was moved out onto the open stacks on the first floor. There were many tours conducted of the makerspace for interested groups, including the Council of Deans and the URI Foundation Board. Several events showcasing the space along with what can be created were also held. So far it's been a great success with students across the curriculum.

ILLiad was implemented during the year which allows users to initiate their own ILL requests and track them. The lending module was implemented in early spring followed by the borrowing module in May. This also allows us to streamline our requests with our fellow member BLC libraries. Both modules were well received by their respective users.

Improvements to the web site included embedding the search box on the home page rather on a separate page. This involved collaboration and work with several departments on campus as well as with ExLibris.

The new ExLibris UI was also implemented which was positively received by both the Library and the campus.

The chronic problem of getting the patron upload file to work was finally resolved in May thanks to the efforts of Donna Whitford, Application Support Services Manager in ITS as well as Mike Cerbo, Head of Cataloging and Metadata. However a campus network failure at the beginning of July has caused a failure to load and efforts to resolve it are ongoing.

There were several setbacks this year. Due to the elimination of the part time faculty, we were unable to give library instruction to the URI 101 sections. However the number of single session subject specific classes increased.

Another setback was the reduction of hours that the Info and Research Help Desk is open due to the elimination of the part time librarians and a reduction in the student budget. The hours that were eliminated were done so only after serious consideration of the usage data. It has been hard to tell if this has had a negative impact as students often just react with indifference rather than lodge a complaint. However there is anecdotal evidence that the circulation staff has been asked to provide reference service for which they're not qualified to do nor is it their job classification. If they get a

reference question, the circulation staff have been provided with a script directing them to reference services when they are available and will hand out the business cards of the Head of Reference.

Still another setback was the closure of the Government Publications Office by the dean and the transfer of Scott Briggs to Cataloging. This has reduced service but as service is still provided by the Info and Research Help Desk, it's considered equitable service so it still falls within the provisions of USC Title 44.

In staffing, the late evening Circulation staff member was out for most of the fall semester forcing the Library close at midnight instead of 2:00a.m. during that time. Two Circulation staff were out on extended medical leave for the spring semester which left Friday and Saturday evenings unstaffed. IP-1's were hired to fill in.

During the year the CML was staffed solely by GSLIS students under the general supervision of the Chair. In addition no library instruction classes were taught. However, this was a temporary situation until the School of Education is able to hire a Lecturer.

In summary there was a lot of challenges but also a lot of accomplishments. Please read the reports of the individual units to learn more about the Department's accomplishments.

Access Services Annual Report: July 01, 2016 through June 30, 2017

Brian T. Gallagher, Head, Access Services

Sandy Sheldon, Information Services Technician II, Head, Circulation Unit, M-F, 7am to 3pm Emily Greene, Information Services Technician II, Head, Interlibrary Loan Unit, M-F, 7am to 3pm

- Mary Anne Sumner, Information Services Technician I [Circulation, M-F, 8am to 4pm]
- Liz Smith, Information Services Technician I [Circulation/Reserves, Sun-Th, 4pm to 12am] Jeannette McKay, Information Services Technician I [Circulation, Tu-Sat, 12:30pm to 8:30pm]
- Garrison Hull, Information Services Technician I [Circulation/ILL, Tu-Sat, 9am to 5pm]
- Gayle Johnston, Information Services Technician I [Circulation/Reserves/ILL, Sun-Th, 6:30pm to 2:30am]
- Judy Smith, Information Services Technician I (Circulation/Stacks Coordinator, Sun-Th, 12:30 to 8:30pm]

Circulation, Fall 2016 - The Fall Semester began with a motorcycle accident. While riding her motorcycle in Maine during the Labor Day weekend, Gayle Johnston, our 2am closer, suffered non-life-threatening injuries...but, injuries that demanded months-long recuperation. This meant the Library had to close at 12am instead of 2am between the months of September and November. As the semester reached its mid-range, I asked three of my staff - Liz Smith and Jeannette McKay and Judy Smith - if they could work until 2am during the Mid-Term Exam period, October 11 through October 20. The three of them devised an overtime schedule that worked for them and satisfied our student patrons (both undergraduate and graduate) who, based upon their comments at the Circulation Desk and to the Student Senate, were understandably displeased with the reduced hours. Unfortunately - the week following October 20, Judy Smith slipped at home and broke three ribs - which put her out of work through January 2017. Upon Gayle's return in November, the Library resumed its 2am closings.

Circulation, Spring 2017 - Thankfully, the Spring Semester began with no medical emergencies. However, two extended medical leaves loomed on Circulation's horizon: both Jeannette McKay and Garrison Hull were scheduled for surgeries that would keep them out of work from January through April. This meant that, for the majority of the Spring Semester, Circulation lacked a Friday night closer and coverage for both shifts on Saturday. Wanting to maintain consistency at the Circulation Desk, I strove to fill those service gaps with two temporary employees. With the indispensable assistance of URI's Human Resources, I found and arranged for two people to fill in those service gaps on the Fridays and Saturdays: Sarah Araujo, a recent graduate of GSLIS and former CML and Reference student employee and Carrie Kelly, GSLIS graduate and teaching a LIB250 course during Spring 2017. Sarah worked on Friday and Saturday nights and Carrie worked on Saturday mornings/afternoon. Finally, responding to a request from the Student Senate, the Library expanded the Final Exam hours of the Friday and Saturday at the start of the exams to 2am. Liz and Jeannette and Judy and Sarah agreed to cover the hours, once again coordinating and creating an overtime schedule that would not interfere with their normal schedules.

Circulation, **Shout-out** - Let it be known that the Circulation staff possesses public service mojo, that, despite the adversities knocking them this way and that way during the Academic Year of 2016/2017, they did what needed to be done, and done good. Fortune favors the bold!

Interlibrary Loan, Summer & Fall & Spring (Tales of ILLiad) - During July and August 2016, I coordinated between URI ITS and Atlas Systems (the company that developed the Interlibrary Loan software ILLiad and manages the training of library staff using that software) and OCLC (the company that oversees the management of ILLiad after the training) to establish the system connections needed for ILLiad implementation. In September 2016, OCLC completed the URI ILLiad Server and Atlas moved to the next stage: up-loading the ILLiad software to the targeted dedicated computers and arranging for training sessions for URI's ILL staff. I arranged for the training sessions to take place in Kingston and for those sessions to include the ILL staff from Narragansett and Providence . The final phase, linking the ILLiad request page to Primo, took the combined efforts and talents of Andrée Rathemacher and Amanda Izenstark and our BLC colleagues (UCONN) and URI ITS (Kathy Faella) and the ATLAS Trainer and myself to complete...but complete it we did. ILLiad went live in June 2017.

Interlibrary Loan, Shout-Out: Reaching that go-live point required epic efforts and Emily Greene (Kingston) and Tawanda Maceia (Providence) and Joyce Downey (Narragansett) proved their heroic Interlibrary Loan skills during that long journey to ILLiad implementation.

General Circulation Statistics (from Alma) Initial Check-ins and Renewals, 2016 - 2017

Materials	Initial Check-outs, 2016.2017	Renewals, 2016.2017
Books, DVDs, Reserves	20,121	3,473
Rooms	16,769	2,343
Laptops	16,570	2,787

Searches, 2016 - 2017 Mary Anne Sumner

War y Anne Summer									
	Search cards filled out	Search cards found/cleared	Declared Missing						
July 2016	102	41	386						
August 2016	18	24	36						
September 2016	12	2							
October 2016	50	6							
November 2016	13	9							
December 2016	48	8							
January 2017	79	20	39						
February 2017	31	10	29						
March 2017	220	48	6						
April 2017	121	61	38						
May 2017	10	14							
June 2017	53	2							
TOTALS	757	245	528						

Replacement Books and Cataloging Statistics Mary Anne Sumner

Replacement Books	Books With No Record	Books With No Barcode	Total Books With Cataloging Problems	
10	36	4	40	

Recall Statistics, 2016 -2017 Mary Anne Sumner

Cards Filled Out	URI Recalled Books Returned
1	7

Because the Recall system is now automated, the Cards Filled Out Section is not an accurate reflection of how many recalls are initiated. Special Borrowers - Rhode Island Residents - do need to complete a search card.

Claims Return Statistics, 2016 - 2017

		Mary Anne Sumner		
	Forms Initiated	Found By Library Searches	Found By Library Patron	Referred To Circulation Head
Claims Returned	9	1	1	7
Claims Returned Billed Books	1	0	0	1
Total Claims Returned Books	10	1	1	. 8

All Claims Return are searched a total of eight times except for Billed Claims Return, which are searched three times.

Reserves, 2016 - 2017 Liz Smith

	On Fall 2016	Off Dec. 2016	On Spring 2017	Off May 2017	On Summer 2017
Courses	126	128	139	115	25
Library Books	51	62	119	107	1
Personal Books	200	202	183	178	41
Electronic Copies	23	33	19	19	0
Electronic Copies Scanned	2		1		0

Gate Count, 2016 - 2017 Liz Smith

Liz S	mith
July 2016	16198
August 2016	8005
September 2016	95848
October 2016	121095
November 2016	93481
December 2016	103729
	39239
January 2017	64533
February 2017	106817
March 2017	109914
April 2017	
May 2017	51085
June 2017	18524
TOTALS	828463

24-Hour Room Count, 2016 - 2017

Liz Smith							
July 2016	4641						
August 2016	1355						
September 2016	27458						
October 2016	32384						
November 2016	23833						
December 2016	31111						
January 2017	10392						
February 2017	16211						
March 2017	27162						
April 2017	30938						
May 2017	14007						
June 2017	10188						
TOTALS	201680						
IUIALS							

e-Devices, 2016 - 2017 The Circulation Students

The Circulation Students									
Chromebooks	MACs	PCs	Galaxy Tablets	iPads	Scanner Wands	Total checkouts			
21	N/A	152	N/A	N/A	N/A	173			
	N/A	30	N/A	N/A	N/A	30			
	N/A	89	N/A	N/A	N/A	144			
		365	0	0	N/A	377			
		657	0	1	4	958			
			0	3	0	893			
			0	0	0	251			
				8	0	985			
					0	954			
38	300					1070			
79	414	577	0	0	0				
39	156	265	0	1	0	464			
21	110	34	0	0	0	165			
478	2110	4051	1	16	4	6464			
	21 0 48 45 49 67 19 52 38 79 39 21	21 N/A 0 N/A 48 N/A 45 172 49 247 67 156 19 106 52 393 38 356 79 414 39 156 21 110	Chromebooks MACs PCs 21 N/A 152 0 N/A 30 48 N/A 89 45 172 365 49 247 657 67 156 667 19 106 126 52 393 531 38 356 558 79 414 577 39 156 265 21 110 34	Chromebooks MACs PCs Galaxy Tablets 21 N/A 152 N/A 0 N/A 30 N/A 48 N/A 89 N/A 45 172 365 0 49 247 657 0 67 156 667 0 19 106 126 0 52 393 531 1 38 356 558 0 79 414 577 0 39 156 265 0 21 110 34 0	Chromebooks MACs PCs Galaxy Tablets iPads 21 N/A 152 N/A N/A 0 N/A 30 N/A N/A 48 N/A 89 N/A N/A 45 172 365 0 0 49 247 657 0 1 67 156 667 0 3 19 106 126 0 0 52 398 531 1 8 38 356 558 0 2 79 414 577 0 0 39 156 265 0 1 21 110 34 0 0	ChromebooksMACsPCsGalaxy TabletsiPadsScanner Wands21N/A152N/AN/AN/A0N/A30N/AN/AN/A48N/A89N/AN/AN/A4517236500N/A492476570146715666703019106126000523935311803835655802079414577010391562650102111034000			

These statistics are based on the filled-out "Electronic Device Loan Agreement Form" that the patrons sign when they request an e-device (the device is then checked out in ALMA). These numbers are all initial check-outs. These numbers do not include instances when a device is exchanged for a similar device because the first device failed to work.

Lend	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	16.17 Total
lst Search													
Books	111	29	197	153	142	148	224	153	174	140	117	158	1746
Articles	72	129	113	168	180	85	128	126	157	171	167	129	1625
DocLine													
Books			5						3				8
Articles			36			42			28			37	143
LORI													
Books	8	14	5	4	12	10	7	8	21	6	4	3	102
Articles	2		1		1	2		1					7
Email	2		1										
ALA In State													
Books	29	8	58	41	84	43	82	59	103	85	52	63	707
Articles	17	13	31	5	4	5	5	7	8	7	4	11	117
Total	243		451	424	445	343	478	379	511	425	387	437	4775

Interlibrary Loan, Lending, 2016 - 2017 Statistics provided by Emily Greene

Borrow	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	16.17 Total
lst Search													
Books	84	114	171	167	118	101	180	191	175	119	143	128	1691
Articles	65	68	133	154	150	122	63	98	112	74	104	101	1244
DocLine													
Books													
Articles			32			27			37			15	111
Email ALA In State													
Books	29	24	37	18	6	9	13	23	17	13	5	19	213
Articles	17	13	31	5	4	5	5	7	8	7	4	11	117
Total	195		404	344	278	264	261	319	349	213	256	274	3376

Interlibrary Loan, Borrowing, 2016 - 2017 Statistics provided by Emily Greene

Interlibrary Loan, 2016 - 2017 Overview Emily Greene

Overview	Lending	Borrowing	Total for 2016.2017
Books	2563	1904	
Articles	2209	1472	
Scanned articles for URI Patrons	273		8421

Government Publications Annual Report 2016-2017

The year in review

On June 9, the dean closed the Government Publications Office and transferred Scott Briggs to Technical Services. As the Government Publications Office no longer exists, this will be the last annual report for the office. Statistical data will be reported under the Technical Services annual report but will be forwarded to me to be reported on the Depository Library Biennial Survey and the ACRL Annual Survey. Shelving of tangible government publications will be done through Access Services. Any new cataloging projects will be initiated through the Metadata and Content Management Unit in Technical Services. Outreach will continue to be conducted through the Public Services Department as the Library will still retain its depository status.

Deborah Mongeau

Statistical overview

Receipts (by the piece)	
US Hard Copy	3689
US Microfiche	175
US Electronic (not online	48
US Maps	154
Total US receipts	4066
RI receipts (all formats)	432
Total receipts	4498

Withdrawals

US Hard copy	1190
US Microfiche	38
US Electronic	18
US Maps	100
Total US withdrawals	1428
RI (all formats)	18
Total withdrawals	1528

Net Total Added	2970

Titles cataloged

Titles cataloged	
Marcive monographs	3302
Marcive Serials	264
Marcive online	15152
In-house monographs	1443
In-house serials	46
RetroCon (monographs)	0
Total US titles cataloged	20207
RI titles cataloged	0
Total titles cataloged	25964

University of Rhode Island | University Libraries Public Services Department | Instructional Services

Annual Report July 2016 – June 2017

The Instructional Services Unit had a busy and productive year providing information literacy instruction for the University of Rhode Island community.

The Bottom Line:

Six faculty librarians and seven Reference Student Assistants, provided information literacy instruction for **5,880** students, faculty, and staff for the period of July 2016- June 2017.

The Instruction Program reached 41% fewer students this past year (compared to 2015-2016), due to a severe reduction in staffing. The loss of three part-time librarians and a 20% reduction in the Graduate Student payroll meant that we could not provide library orientation for the 4,058 members (<u>http://web.uri.edu/ir/files/fer-fall16.pdf</u>) of the 2017 freshmen class. Additionally, we are no longer responsible for instruction support for the School of Education's Curriculum Materials Library, although a few custom sessions were taught.

Fi	iv	e'	Y	e	ar	L	o	0	k	
		•		~		-	•	•		

Academic Year	Total # receiving	Staffing	% Change	Reasons for Change
	instruction			
2012 -	8,450	8 faculty librarians, 3 part-		
2013		time librarians, 7 grad students		
2013 -	7,915	7 faculty librarians, 1	6.7% decrease	Devin on year-long sabbatical,
2014		lecturer, 3 part- time	from previous	not all URI 101 requested
		librarians, 7 grad students	year	instruction, CML not under our purview.
2014-2015	8,299	8 faculty librarians, 1	4.8% increase	Increased # of URI 101
		lecturer, 3 part-time	from previous	sessions requested.
		librarians, 7 grad students	year	
2015 -2016	10,036	7 faculty librarians, 2	20% increase	Increased # of URI 101
		lecturers, 3 part-time	from previous	sessions requested; Public
		librarians, 1 per course	year	Services teaching CML classes.
		instructor, 9 grad students	-	
2016 -	5,880	6 faculty librarians, 7 grad	41% decrease	Reduced Instruction Staff, No
2017		students	from previous	URI 101 Program, EGR 105
			year	Instruction Program change,
				Reduced CML instruction

Overview

This report covers the results of our teaching for the following academic departments, programs, and the University Libraries' general education credit courses:

Programmatic Instruction provided for:

- Writing & Rhetoric 100 level courses
- Talent Development Pre-Matriculation Program
- EGR 105: Foundations of Engineering 1

Academic Departments and Programs Served:

Twenty-eight academic departments and programs received information literacy instruction. including: African American Studies, Art, Biology, Business, Civil & Environmental Engineering, Economics, Education, Engineering, English, Gender and Women Studies, Health, History, Honors, Human Development & Family Studies, Japanese Language, Library and Information Studies, Mechanical Engineering, Music, Nursing, Psychology, Sociology, Spanish Language, Textiles, Fashion Merchandising and Design, Talent Development, Theatre, URI 101, Women's Studies, and Writing & Rhetoric.

Other Programs: Search Savvy Seminars

University Libraries' Credit Course Offerings:

LIB 150: Search Strategies for the Information Age (3 credits) LIB 250: Information Research Across Disciplines LIB 350: Current Issues of the Information Age (3 credits)

Staffing

- Public Services Department Faculty who provided instruction 2016-2017 includes Professors Devin, Gallagher, Izenstark, Kinnie, Larsen, MacDonald and Mongeau, and per course instructor, Kelly.
- Grad students who provided instruction: Sara Araujo, Thomas Baer, Marisca Moteleski, Samuel Simas, Gretchen Sotomayer, Alicia Vaandering, and Chelsea Watts.

Highlights of the Year

- Good news! Since the last full NEASC report (2007) we have increased instruction outreach to upper level courses, which was a goal of ours following that report. (see end of this report for comparison)
- 2,254 students in 98 sections of *WRT 104: Writing to Inform and Explain* and *WRT 106: Introduction to Research* Writing visited the library for library instruction.
- 2,038 students participated in 82 subject specific, custom information literacy instruction sessions ranging across twenty-eight academic departments and programs.
- 500 students of *EGR 105: Foundations of Engineering I* engaged in two information literacy instruction sessions each, for a total of 16 hands-on labs. (Coordinated and taught by Larsen assisted by Reffies).
- 326 (x2) Talent Development Summer Scholars participated in <u>two</u> sessions each of basic information literacy, totaling 42 instruction sessions.
- 83 members of the URI community attended 14 Search Savvy Seminars, coordinated by Izenstark.

- Kinnie provided instruction for two Rhode Island high school groups (students enrolled in WRT • 104): East Providence High School and Westerly High School.
- Kinnie, Larsen, and MacDonald participated in several General Education Assessment Academy workshops.
- Kinnie and Izenstark continue to improve and update the InfoRhode Tutorials, following changes . made to Ex Libris Primo.
- Larsen continues to coordinate and expand the EGR 105 IL program becoming the second fully scaffolded information literacy program.
- MacDonald and Izenstark published two editions of Instruction@ the Libraries. •

Instructional Programs in Brief:

URI 101 Library Experience

URI 101 Library Sessions	Fall 2016	
Sessions taught	2	
Students	38	

WRT Program - Coordinated by Jim Kinnie

In 2016 - 20176 the librarians taught xx sessions for WRT 104/106 course sections reaching a total of 2,254 students.

WRT Information Literacy Program	# Class Sessions	# Students
Fall 2016		
WRT 104	36	828
WRT 106	16	368
Spring 2017		
WRT 104	33	759
WRT 106	11	253
WRT 104/High School		
Westerly HS (Sept 19 2016)	1	40
East Providence HS (Nov 10 2017)	1	35
Totals	98	2,283

Class Sessions	# Students
16	500
16	500
	16

EGR 105: Foundations of Engineering – Coordinated by Peter Larsen, taught by Larsen and Reffies

Talent Development Scholars Summer Program

In June 2017, librarians provided library instruction for 326 Talent Development Summer Program Scholars. Librarians Jim Kinnie, Peter Larsen, Mary MacDonald, Carrie Kelly, and GSLIS "Reffie" students: Marisca Mozeleski, Sam Simas, Rick Tavares, and Alicia Vaandering, and Chelsea Watts.

Talent Development	Class Sessions	Students
Library Tour/Catalog	22	326
Book and Evaluation	22	326
Totals	44	652

2016-2017 Subject-Specific Customized Instruction Sessions Breakout by Course Levels

Course Level	Number of Sessions	Number of Students
100 level	24	775
200 level	7	228
300 level	25	613
400 level	18	320
500+	8	102
Total	82	2, 038

Sessions	Participants				
25	159				

Credit Bearing Courses 2016 - 2017

Ten credit-course sections: 5 LIB 150, 1 LIB 250 & 2 LIB 350 sections for a total of 179 students enrolled in Library Public Service Department LIB credit-courses.

LIB Credit Courses (3 credits)

Faculty: Izenstark, Kinnie, Larsen, MacDonald, Per course instructor: Kelly

Fall 2016	# sections	# students
IB 150 2 IB 250 1 IB 350 1 Spring 2017 3 IB 350 1	2	47
LIB 250	1	15
LIB 350	1	8
Spring 2017		
LIB 150	3	72
LIB 350	1	18
Summer 2017	2	34
Total LIB COURSES - ALL SECTIONS	10	194

Comparison of One-shot Instruction by Course Levels: 2007-2008 to 2016-2017 (not including URI 101 or WRT)

Note: More sessions were taught in 2007 when we had more librarians who taught. However the distribution of instruction over the levels is improving.

Course Level	<u># of one-shot classes</u> 2007 - 2008	<u># of one -shot classes</u> 2016 - 2017
100	50.	24
200	11	7
300	29	25
400	27	18
500/600	20	8
Totals	137	82

Submitted by: Mary C. MacDonald Head of Instructional Services 7/5/17

Note: This report includes information from reports submitted by Jim Kinnie and Peter Larsen.

Media & Makerspace Annual Report 2016-2017

This report contains the Media and Makerspaces Annual Reports.

Media

As the Media position responsibilities shifted to managing the makerspace, in June 2016, most of the DVD and Blu-ray collection was transferred into locking cases and moved to stacks in Reference on the first floor. Permanent and Course Reserve titles were moved to behind the Circulation desk. Requests and reserves are still managed by the position, however circulation of the physical items is overseen by the Circulation desk.

Collection Development

Approximately 324 titles were purchased. Faculty (roughly 25) requested titles across a broad spectrum: most recent blockbusters, foreign-only releases, classic documentaries and therapy sessions, to name a few. These purchases were supplemented with titles selected by the Media Curator. Updating the VHS collection to DVD continues when possible.

Streaming titles through Kanopy (<u>www.kanopy.com</u>) continues, with titles being selected based on those most often used in the collection. The collection currently consists of 14 inventoried titles (one being the California Newsreel Collection, which contains multiple titles). Decisions regarding title renewal are based on analytics provided through the Kanopy dashboard and documented use of reserves.

Reserves

Fall 2016 - 179 items/38 courses J-Term - ~30 items/3 courses Spring 2017 - 149 items/20 course

Streaming Titles

The 14 streaming titles (including the California Newsreel Collection), garnered a total a 1,316 "plays", a 125% increase in viewership over the 2015-2016 year (for the same titles). The five most viewed titles were:

Title

Number of Plays

244

In Sickness and in Wealth

The Mask You Live In	151
Fighting Back (1896-1917)	93
Race - The Power of an Illusion	92
Battleship Potemkin	80

Instructors continue to borrow the physical DVD for classroom showings, despite the fact that their title is available streaming. When questioned they continue to report 'they did not trust the classroom internet connection and were bringing the DVD as backup'.

Streaming on Campus

There continues to be no University supported streaming solution, however, requests from instructors for such a service has declined.

Micro-form Collection

The micro-form collection was moved to the lower level over the summer in 2016. The digital microfilm reader was moved to interlibrary loan, as they were primary users and the option of having digital scans requested by form was added as a service. The four analog micro-form machines were moved to the lower level. In June a technician fixed 2 machines that were having an issue.

Oversight of the machines and shelving of microfilm was picked up by Circulation. Statistics for microfilm use and machine status were not kept.

Makerspace

__Space.URI completed the first academic year this May. Open 71 hours a week and staffed by 12 undergraduates the makerspace opened in Fall 2016 with both student staff and student users learning how to use the equipment.

Equipment/Software

Equipment: 3D printers (Cube, Duplicator 4, Prusa i3, Prusa i3 MK2, 3DP Workbench), Laser Engraver/Cutter, Vinyl Cutter, Robotic Arm, CNC

Software: Solidworks, Rhinoceros 3D, Simplify3d, SAS, SPSS, ArcGIS

Stats

Treating the Fall semester as a learning period, it was not until Spring 2017 the makerspace began taking some stats and monitoring door counts.

Print Jobs - 387 (roughly) Door count - 70 people a day (average) Program attendees - 80 (programs: painting rams, etching a rock, vinyl cutting, origami) Equipment trainings - 14 people were trained on using the laser engraver Class visits - 4 (BUS, ART, CHE) Student club tours - 5 Demographics - While not strictly counted, a rough idea of user academic affiliation could be determined by print job statistics. By these measures users for the Spring semester were EGR 55%, CELS 15%, ARTS 10%, Other 20% (some projects identified as: NUR, Mar. Bio., Unv. Coll., BUS and OCE

Other Discoveries

Located next to the Active Learning Classroom, the makerspace served as tour stop for groups from the Foundation and Business Engagement Center, as well as various campus visitors stopping by out of curiosity.

The space was utilized by both the Foundation and Marketing as a filming location for snippets of promotional videos.

Grants and Awards

We are in the process of submitting a Champlin Proposal for a LIDAR scanner in collaboration with Prof. Bridget Buxton and Jeff Ulricksen of Property and Support Services. The proposal identifies scanning projects both on and off campus.

Presentations

"State of __Space". Presented in Galanti for URI Community. May 2017

"__Space.URI: Pulling People Together" Center for Networked Information. Washington, DC, Dec. 2016.

Submitted by : Angel Ferria, Curator

Reference Annual Report 2016/17

The Information and Research Help Desk was staffed by a professional librarian and a graduate student for most of the Fall and Spring Semesters and by either a professional librarian or a graduate student for the remainder of the time. The Tech Help Desk is staffed intermittently by undergraduate students hired and trained by the Classroom Media Assistance supervisors from Information Technology Services, generally during the Fall and Spring semesters only. Due to budget cats and shifting Library priorities, the Information and Research Help Desk schedule was cut back in both the Fall 2016 (eliminating Friday and Saturday coverage) and Spring 2017 (eliminating Sunday day and morning overlap coverage). The desk is currently open Sunday 4-8pm and Monday- Thursday 9am-8pm during periods when classes are in session.

Statistical Overview

As in past years, statistics were gathered on the number of reference questions answered at the new reference desk and through personal email and consultation. The sample was obtained by tallying all questions answered during the months of July, October and February. These months were selected in order to provide sample statistics from each semester as well as from the summer school session.

Туре	13/14	14/15	15/16	16/17
Telephone	316	124	410	245
Directional	902	782	3555	2230
Instructional/Reference	1510	1147	4280	3318
IM	382	606	1150	892
Email	90		118	119
Consultation	21	48	100	96
Total	3221	2707	10513	6890

Reference Statistics

Note that there was a significant change in reporting starting with the 14/15 year. The number of questions recorded has increased dramatically after a sharp drop the previous year. This is likely to do with faculty and graduate students becoming more familiar with the process, and an effort to record every transaction. Comparing the old data and new data is difficult, due to reconceptualization of Reference statistics. "Directional" questions are now subsumed under READ Scale 1, while "Consultations" are READ Scale 5 and 6. This is not a precise match, but it is a rough correlation. Note also that the recorded IM numbers do not match up with those maintained by Prof. Izenstark.

Given that the desk hours were cut by 16 hours a week (25%), it is unsurprising that questions were down buy between 20 and 40% depending on category, with roughly one third fewer questions overall. Note that the email and consultation categories did not experience significant reductions, possibly because those are done away from the desk as often as not. The message, drastically reducing hours Will drastically reduce questions, is not hard to see.

Staffing

Reference service continues to be hampered by lack of staff. The loss of permanent and temporary faculty positions have put increasing strain on the ability of the library to provide point of need assistance to users. Furthermore, the graduate student budget is inadequate for the mission that the Reference and Instruction Units are being asked to fulfil, especially if there is another pay raise for graduate students with no additional funds provided by the University. These shortages have already resulted in a sharp decrease in desk hours since Summer 2016, with the gap increasing each semester following cuts. August 2017 will be the first period when there will be no desk coverage at all.

The situation is becoming critical, and the desk will certainly experience unplanned closures due to staff shortages in the next year. The Department needs to consider the possibility of employing undergraduates for at least some of the desk hours, accepting that service will be significantly weaker for it. This will likely result in weaker service overall, but with 80 to 90% of questions falling into READ categories one through three, it may be possible to train an under graduate staff to "triage" questions. It is unclear whether a move to a new model would save money or scheduling in the long run, but, given the financial reality the Department may, at least, want to explore models.

Projects

Part-time Reference faculty and graduate student Reference Assistants are also given projects to work on during slow periods at the Reference Desk. The graduate student Reference Assistants worked on collection development, assessment for the WRT and EGR library instruction sessions, LibGuides updating, statistics processing, and other diverse projects. The training that the students receive makes these projects not only useful for the unit but also a bonus to the students, enhancing the unit's teaching mission. The Significant reduction in "double staffing" hours has caused reduction in the graduate students' productivity, as they are less likely to have "free time" from assisting patrons to complete projects.

Reference Collection

Work continued on the development of the Reference Collection under the leadership of Jim Kinnie. The Department decided to experiment with electronic delivery of reference materials, subscribing to the Credo platform as part of the reference monograph expenditures. We hope that this will reduce the need to buy subject-specific encyclopedias, allowing the budget to be used for more significant purchases. The Department needs to consider whether cutting back the Reference budget for "niche" recourses with a low probability of regular use, to free funds for more critical collection-building elsewhere.

Submitted by

Peter Larsen Head of Reference and Health Sciences Librarian 3 July 2017

PS Web Annual Report 2016-2017

Summary: Fall of 2016 was fairly stable regarding the Libraries' web presence and LibGuides. Spring of 2017 involved preparations for the transition to a new catalog interface and changes to the Libraries' home page.

Website

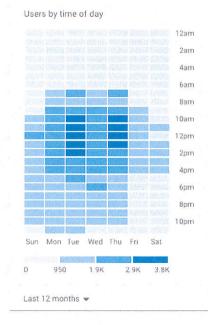
In July of 2016, the Dean shared a number of suggestions that appeared to come from an unnamed outside consultant. Although some of the suggestions were useful, the timing was such that no changes could be made until winter break at the earliest so that instructional materials would be able to be updated before classes began in January. Communications and Marketing had other high priority projects, however, and as the suggestions required the use of JavaScript on the home page, IT also needed to work with Communications and Marketing, and the inclusion of a search box and the removal of some redundant links finally took place in mid-May.

Brief Google Analytics Summary (See files 16-17 GA Top 25 Pages, 16-17 GA Desktop-Mobile-Tablet): Unlike last year, this year's numbers were consistent. Usage of the website reflected academic and weekly patterns observed in previous years. (Last year included some error that URI's GA folks were unable to explain – it appeared that no one was using the website whatsoever in May and June.)

Some interesting elements to consider from the Google Analytics Reports:

- 88.7% of users are visiting us using desktops/laptops, 9.2% on mobile devices, and 2.1% on tablets.
- Times of most visits to the Libraries' web site:
 - Sunday 10am to 10pm (busiest at 11am)
 - Monday 7am to 11pm (busiest 9am-4pm)
 - Tuesday 7am to 11pm (busiest at 7am and from 9am-5pm; peaking 11am-3pm)
 - Wednesday 7am to 10pm (busiest 9am-5pm)
 - Thursday 7am to 10pm (busiest at 7am and from 9am-5pm; peaking 11am-2pm)
 - Friday 9am-4pm
 - Saturday 11am and 12pm to 4pm

When do your users visit?



- The most visited Library subpages are:
 - Articles & Databases
 - Hours
 - o Pell
 - o Tools
 - Contact
 - Services
 - About
 - Reference & Research Help
 - Collections

Primo Catalog - URI Libraries Search

I continued my work regarding problems with and changes needed to the new URI Libraries Search. This required gathering detailed problem information from patrons and front-line librarians, generating reproducible documentation of issues, using Ex Libris's Salesforce instance to report and follow-up on issues, and subsequent testing to verify that issues were resolved.

In August of 2016, Ex Libris released a new user interface. At the initial release, it was still quite buggy and had numerous accessibility issues. As such, the department decided to revisit changing the UI in the early Spring. Given the number of improvements, the department decided to transition to the new UI in May, and we went live on May 15. The survey that had previously gathered user feedback on the catalog received a few positive comments and some areas where tweaks to usability could be made. We worked with Ex Libris to adjust accordingly.

Attached are two reports. One, titled **16-17 Primo Usage**, provides an overview of activities and actions researchers engaged in with the catalog. The other, **16-17 Popular Searches** shows the popular searches for the last academic year, and, for comparison, includes 2015-2016.

The charts in **16-17 Primo Usage** provide 15 months of data; we switched to the new UI in May, so having these earlier months available for comparison is useful.

Overall, the Basic Search was the most frequently performed action, followed by the Advanced Search, and then the A-Z list of Journals. Interestingly, May, June, and July of 2017 show minimal use of the A-Z list, which is likely the result of it not being wholly integrated into the new UI. Users can access it from any page of the catalog, however, and the main page of the website.

There is a significant difference in the activities listed under "Non-search Actions." This is because the new UI does not include the "Details" tab, which was the primary location of bibliographic information in the previous UI. It has been replaced by "Display full record." Some patrons still have the old UI bookmarked on their computers, so there are still some actions in the current months that refer to the old UI.

LibGuides

I provided training sessions for student workers. I also provided support for those developing and updating LibGuides.

After the transition to the new UI for the URI Libraries Search, many screenshots and LibGuides needed updating.

As of July 2017, we have 339 published guides, which received 237,741 views over the past 12 months. The ten most popular guides for 2016-2017 were:

- 1. Welcome to LibGuides @ the University of Rhode Island!
- 2. General and Reference Articles & Databases
- 3. Citing Correctly and Avoiding Plagiarism
- 4. Health Sciences Articles & Databases
- 5. Getting Started @ The Libraries
- 6. Fair Use and Copyright for Online Education
- 7. Social Sciences Articles & Databases
- 8. Using the Internet for Research
- 9. How to Create a Historiography
- 10. Circulation

Social Media

With the Summer 2016 loss of the Lecturer who assisted with much social media engagement, the rate and types of posts on social media decreased for 2016-2017. Katie Leahy regularly posted on and helped maintain the Libraries' social media presences on Facebook, Twitter, and Google+. Due to the lack of patron engagement with our Tumblr presence and having less capacity to manage social media, Katie and I decided to terminate the Tumblr account during the late summer of 2016. During the past year, the Library experienced a period with hours decreased due to staffing, and Brian Gallagher shared numerous helpful and relevant updates on these issues.

As a side note, ____space.uri and the student liaison hired by the Library Administration have established their own social media presences and are solely responsible for the content and maintenance of their respective sites.

Statistics

Attached are the following documents providing basic statistics:

- 16-17 GA Overview Shows general hits and popular pages as collected by Google Analytics.
- 16-17 GA Desktop-Mobile-Tablet Shows how users access the website.
- 16-17 GA Top 25 Pages 25 most visited pages on the Libraries Website
- 16-17 Primo Usage
- 16-17 Primo Popular Searches
- 16-17 Library Rank on URI Pages
- 16-17 LibGuides Stats

Future Work

With the loss of our part timers and lecturers, who performed much of the updating and maintenance on existing LibGuides, additional updating and maintenance needs to be undertaken in the future. Additional website refinements should be considered to improve the aesthetics and help users connect with what they need in an efficient manner.

Other Considerations

The Libraries' website remains URI's 9th most frequented page, but there is no direct link to the Libraries' website other than the one hidden under the Academics menu. URI site search data show that "library" is the second most frequently searched term on the University's website (after eCampus - in 15-16 "library" was the most frequently searched term), a clear sign that a link to the Libraries should be more prominent. For many years, we have advocated for more prominent placement, to no avail.

It is worth reiterating to the University's web developers that unlike traditional websites that seek to keep users on their pages or turn users' interactions into shares or purchases, we want our users to **leave** our website. Clicks on our catalog or searches in our databases connect users with what they want. Lingering on our site does not help them achieve their research and educational goals.

Amanda Izenstark July 2017

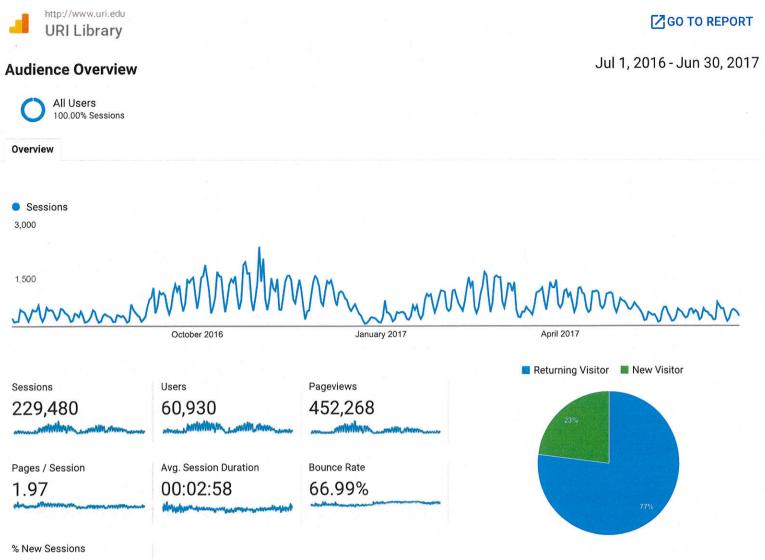


Mmm mmm mmmmmmm 1,500 January 2017 April 2017

	Acquisition			Behavior			Conversions						
Device Category	Sessions	% New Sessions	New Users	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value				
	229,480 % of Total: 100.00% (229,480)	22.99% Avg for View: 22.99% (0.00%)	52,750 % of Total: 100.00% (52,750)	66.99% Avg for View: 66.99% (0.00%)	1.97 Avg for View: 1.97 (0.00%)	00:02:58 Avg for View: 00:02:58 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	\$0.00 % of Total: 0.00% (\$0.00)				
1. desktop	203,049 (88.48%)	21.77%	44,212 (83.81%)	65.70%	2.05	00:03:14	0.00%	0 (0.00%)	\$0.00 (0.00%)				
2. mobile	22,737 (9.91%)	31.78%	7,225 (13.70%)	77.77%	1.37	00:00:50	0.00%	0 (0.00%)	\$0.00 (0.00%)				
3. tablet	3,694 (1.61%)	35.54%	1,313 (2.49%)	71.44%	1.50	00:01:14	0.00%	0 (0.00%)	\$0.00 (0.00%)				

Rows 1 - 3 of 3

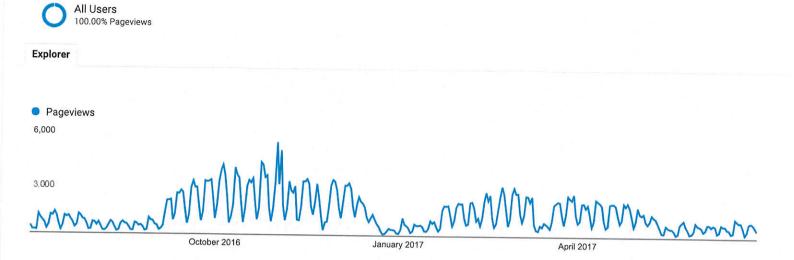
© 2017 Google



22.99%

Sessions % Sessions	
224,312	97.75%
1,072 0.47%	
831 0.36%	
515 0.22%	
269 0.12%	
211 0.09%	
170 0.07%	
167 0.07%	
115 0.05%	
104 0.05%	
	224,312 1,072 0.47% 831 0.36% 515 0.22% 269 0.12% 211 0.09% 170 0.07% 167 0.07% 115 0.05%

Jul 1, 2016 - Jun 30, 2017



http://www.uri.edu

Pages

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	452,268 % of Total: 100.00% (452,268)	284,297 % of Total: 100.00% (284,297)	00:03:03 Avg for View: 00:03:03 (0.00%)	229,479 % of Total: 100.00% (229,479)	66.99% Avg for View: 66.99% (0.00%)	50.74% Avg for View: 50.74% (0.00%)	\$0.00 % of Tota 0.009 (\$0.00
1. /library/	304,786 (67.39%)	171,162 (60.21%)	00:03:07	167,163 (72.84%)	64.36%	45.26%	\$0.00 (0.00%
2. /library/articles-databases/	72,507 (16.03%)	49,931 (17.56%)	00:03:31	23,761 (10.35%)	69.66%	63.66%	\$0.00 (0.00%
3. /library/hours/	21,105 (4.67%)	18,895 (6.65%)	00:02:59	15,184 (6.62%)	84.11%	80.32%	\$0.00 (0.00%
4. /library/pell/	6,063 (1.34%)	4,074 (1.43%)	00:08:08	3,816 (1.66%)	68.63%	63.57%	\$0.00 (0.00%
5. /library/tools/	5,024 (1.11%)	3,937 (1.38%)	00:01:33	928 (0.40%)	56.68%	44.53%	\$0.00 (0.00%)
6. /library/contact/	3,417 (0.76%)	2,653 (0.93%)	00:00:47	677 (0.30%)	53.03%	27.95%	\$0.00 (0.00%)
7. /library/services/	3,331 (0.74%)	2,783 (0.98%)	00:01:12	814 (0.35%)	57.62%	39.96%	\$0.00 (0.00%)
8. /library/about/	3,105 (0.69%)	2,500 (0.88%)	00:00:28	448 (0.20%)	37.95%	17.91%	\$0.00 (0.00%)
9. /library/reference-research-help/	2,783 (0.62%)	2,443 (0.86%)	00:01:52	1,605 (0.70%)	77.45%	61.26%	\$0.00 (0.00%)
0. /library/collections/	2,434 (0.54%)	1,906 (0.67%)	00:01:25	725 (0.32%)	55.72%	44.74%	\$0.00 (0.00%)
1. /library/contact/lastname/	1,732 (0.38%)	1,443 (0.51%)	00:01:52	621 (0.27%)	60.55%	50.69%	\$0.00 (0.00%)
2. /library/government-publications/	1,472 (0.33%)	1,286 (0.45%)	00:03:13	1,185 (0.52%)	86.33%	81.93%	\$0.00 (0.00%)
3. /library/cce/	1,380 (0.31%)	1,284 (0.45%)	00:02:04	943 (0.41%)	64.48%	65.58%	\$0.00 (0.00%)
4. /library/technical-services/	1,370 (0.30%)	1,249 (0.44%)	00:02:47	910 (0.40%)	82.42%	71.17%	\$0.00 (0.00%)
5. /library/galanti-lounge/	1,278 (0.28%)	1,166 (0.41%)	00:03:11	738 (0.32%)	84.82%	70.27%	\$0.00 (0.00%)
5. /library/help/	1,121 (0.25%)	881 (0.31%)	00:01:30	158 (0.07%)	35.44%	31.67%	\$0.00 (0.00%)
7. /library/public-services/	1,108 (0.24%)	958 (0.34%)	00:01:37	549 (0.24%)	80.69%	55.51%	\$0.00 (0.00%)

		(0.21%)	(0.28%)		(0.05%)			(0.00%)
21.	/library/collection-management/	903 (0.20%)	715 (0.25%)	00:03:24	594 (0.26%)	71.89%	63.90%	\$0.00 (0.00%)
22.	/library/carothers-building-directory/	781 (0.17%)	685 (0.24%)	00:01:10	481 (0.21%)	54.68%	54.03%	\$0.00 (0.00%)
23.	/library/selectors/	773 (0.17%)	678 (0.24%)	00:01:41	130 (0.06%)	72.31%	44.89%	\$0.00 (0.00%)
24.	/library/contact/departmental-directory/	643 (0.14%)	564 (0.20%)	00:00:55	150 (0.07%)	85.33%	42.61%	\$0.00 (0.00%)
25.	/library/im-urilibrarian/	629 (0.14%)	563 (0.20%)	00:02:52	107 (0.05%)	73.83%	49.92%	\$0.00 (0.00%)

Rows 1 - 25 of 401

© 2017 Google

	Guide Name Welcome to LibGuides @ the University of Rhode Island	2016-07 1074	2016-08 479	2016-09 1889	2016-10 3848	2016-11 3444	2016-12 1626	2017-01 2 1723	2017-02 3205	2017-03 3634	2017-04 2688	2017-05 1691	2017-06 1514	Total Vie 26
5581 2439	Welcome to LibGuides @ the University of Rhode Island! General and Reference - Articles & Databases	1074	293	2341	8421	3444 6622	3673	220	755	600	2688	227	1514	25
2326	Citing Correctly and Avoiding Plagiarism	810	848	1676	1725	1432	975	1109	1853	2197	3019	1823	1687	19
2447 2388	Health Sciences - Articles & Databases Getting Started @ The Libraries	1374 870	619 192	2528 2317	4526 1260	4306 2051	1605 314	303 1373	345 881	539 1198	428 626	226 773	306 857	17
2599	Fair Use and Copyright for Online Education	531	579	929	775	1009	731	876	1203	892	1385	1177	1171	11:
2442 2391	Social Sciences - Articles & Databases Using the Internet for Research	485 409	269 408	1347 559	2543 760	2798 888	1515 516	76 598	134 737	153 772	170 1349	99 946	103 837	91
2510	How to Create a Historiography	138	215	384	602	729	639	391	647	697	1320	875	442	70
2593 2588	Circulation Interlibrary Loan	300 311	284 359	666 722	693 619	464 697	547 282	411 565	596 553	613 448	596 349	505 462	440 605	6 5
2440	Arts and Humanities - Articles & Databases	343	172	628	1599	1334	1169	43	98	83	38	33	48	5
2448	Life Sciences, Marine, and Environment - Articles & Databases	280	157	534	919	1028	839 327	18	22	25	22 374	7	7 133	31
2565 2443	Curriculum Materials Library Education - Articles & Databases	318 282	101 95	164 348	580 1007	589 1127	340	261 26	327 110	334 71	41	253 42	30	3
2451	Engineering and Technology - Articles & Databases	276	92	231	492	1688	238	66	90	105	82	83	63	3
2481 2458	Media Resource Center WRT 104/106 Guide for Students	215 18	137 20	492 163	488 1091	245 222	193 70	334 47	372 705	230 517	232 145	100 37	190 169	3:
2378	Identifying Scholarly/Professional Journal Articles	91	129	329	269	269	143	200	290	402	414	178	147	21
2591 2446	Instruction Services & Information Literacy Business, Labor, and Economics - Articles & Databases	236	172 115	258 490	251 662	160 487	144 253	205 36	243 20	290 16	233 13	210 51	143 41	2
2449	Physical and Mathematical Sciences - Articles & Databases	133	123	541	431	459	234	38	33	28	55	33	10	2
2444 2590	Government, Politics, and Law - Articles & Databases Reserves	73	18 216	217 407	646 136	681 105	371 208	12 334	13 170	13 68	32 160	14 184	3 55	20
2376	Nursing Resources	99	16	73	298	239	38	71	71	645	266	88	129	21
2482	Copying, Printing, and Scanning	57	70	394	224	145	134 81	112 99	179 181	161 70	253 98	148 101	101 142	1!
2551 2540	Information Literacy Toolkit Reference Managers: Mendeley & Zotero	147 199	122 101	115 93	107 68	111 43	42	74	84	48	168	139	122	1
2527	Google Tips & Tricks	64	34	70	128	123	61	54	124	223	103	89	79	1
2582	American Women: Historical Biographical Sources All Databases by Title	12 699	11 31	324 25	155 51	74 43	72 23	14 35	7 40	290 39	169 52	6 49	4 35	1
2472	Film Media Studies	42	46	90	105	160	110	51	141	43	201	92	41	1
2523 2597	Civil and Environmental Engineering Resources AAF/HIS 150: Introduction to African-American History	52 0	65 6	48 29	79 409	53 187	51 228	44 13	69 8	65 21	154 12	171 8	104 3	
2339	AAF 356 / HIS 356: Black Urban History	0	0	8	0	1	1	9	29	515	256	88	1	
2596	URI Open Access Policy	47 26	44 14	58 47	214 42	76 29	30 25	78 20	57 99	56 37	85 334	83 115	40 63	
2493 2345	Industry Ratios & Averages Lesson Planning Guide	26	14	47	42	83	30	13	38	80	60	46	242	
2654	Electronic Access to Databases and Online Resources	33	16	62	88	81	49	35 2	70	71	57	41	59 10	
2347	HIS 374: History of Modern China, Prof. George Library Resources for International Students	0 63	0 47	173 95	184 36	155 47	112 18	2 30	3 59	1 36	3 65	5 77	10 61	
407	Library Research Tips & Tricks	24	42	60	56	104	19	25	59	56	53	37	46	
488	HDF (Human Development and Family Studies) Rhode Island and New England - Articles & Databases	2 51	2 23	45 59	56 99	49 55	5 47	13 38	200	41 39	37 31	37	93 30	
530	URI Open Access Fund	26	59	22	123	53	24	23	48	32	56	41	36	
	Spanish and Portuguese Language and Literature Internet Search Tools	0	0	8 13	401	53 28	7 41	2 61	10 23	5 69	14 94	8 63	16 66	
2357	Costume History	10	1	13	28	89	41	11	108	52	45	47	31	
2665	Measuring Your Research Impact: Citation and Altmetrics Tools	14	76	43	39	34	23	22	40	34	63	53	35	
2587	FAQs for Undergrads, Grad Students, and Faculty New Books @ the URI Libraries	26 35	22 42	52 37	36 32	30 34	40	68 35	59 37	38 33	32 48	28 54	36 37	
461	Legal Research	20	8	37	21	33	47	31	40	44	89	57	21	
	HIS 341: U.S. History, 1945 - 74 Welcome to the Library	2 20	4	9 44	4 56	3 47	3 42	5 39	298 52	57 46	50 35	8	0 25	
	News Literacy & Alternative Facts: How to Be a Responsible Information Consumer	0	0	0	0	0	0	0	0	205	78	34	56	
	Finding Articles HIS 441 & 495, Prof. Widell	18	8	27 63	54 81	68 58	39 62	31 18	31 22	33 18	33 24	10 16	17	
	Sociology of Food	17	14	35	12	10	6	28	58	33	74	38	30	
2348	HIS 171: East Asian Culture and History	0	0	0	0	0	0	30	234	42	38	2	4	
	Pharmacy: Drug Information Sources Psychology	3	26	18	31 45	27 40	25 6	45 23	56 62	16 59	45 19	26 16	29 24	
2543	Cape Verde Summer Study Abroad	15	38	24	12	15	17	31	32	22	36	50	43	
2457 7196	Rhode Island State Publications ECN 445	27	23 0	18 136	24 58	26 18	31 15	22 4	37 20	12 56	41 17	27 2	44 5	
2608	Data Management	10	29	22	45	18	16	20	21	14	49	35	47	
2459 2545	Rhode Island Legal Sources Communication Studies	16 22	15 3	15 24	26 45	17 30	19 27	25 5	32 18	11 43	67 48	35	40 28	
2538	Physical Therapy	10	14	7	13	11	14	18	33	34	67	24	49	
	Library of Congress Classification System	10 5	9	12 25	11 20	9 36	13 7	16 4	20 29	91 33	46 43	32 71	22 12	
	Environment Science and Management Resources Gender & Women's Studies	16	6	9	38	10	12	19	94	17	27	14	21	
	Library and Information Studies - GSLIS	18	34	25	14	10	20	17	26	42	33	19	22	
	Geoscience HIS 441 & 495, Prof. DeCesare	3	28 2	26 8	14 148	15 25	10 32	18 0	67 26	14	40 17	23	18	
494	Animal and Veterinary Sciences	8	11	54	31	16	12	25	24	14	24	32	19	
	InfoRhode Tutorials Foreign Languages and Literatures	45 13	1	21 49	98 27	21 10	6 24	4 17	11 10	9 16	30 18	12 24	9 26	
550	Africana Studies	1	4	25	26	27	18	12	16	11	53	28	24	
385	Library Research Checklist History: Getting Started	9	12 4	35 12	24 58	29 34	9 17	28 10	21 38	17 7	26 38	20 6	13 17	
515	Mechanical, Industrial, and Systems Engineering Resources	10	4	21	19	17	16	24	35	12	40	20	23	
431	HIS 481 & 495, Prof. George Music	0	0	94	26	64 18	5	13	24	5	2	0	1 5	
	Music HIS 401 & 495, Prof. Honhart	1	6 0	12 105	56 40	18	18 27	40 2	35 9	14 7	25 12	0	5 : 1 :	
411	Fashion Merchandising	13	20	18	54	21	10	15	33	5	16	15	6	
	General & Reference - Internet Resources Evaluating Information	36	4	19 29	35 47	18 40	6 8	8	21 20	40 18	16 15	7	14 3	
463	RefWorks	6	9	20	37	30	9	18	29	12	16	9	10	
	Company Information Education - Internet Resources	9	7	21 4	15	13	9 8	17 7	15 10	20 24	32 31	15 41	19 49	
592	Hot Topic: Cybersecurity & Cyberterrorism	10	8	4	11	5	4	6	20	15	44	31	18	
	Women's Health Botanical Identification	15 18	16 15	9 21	12 11	25 5	7	10 4	17 8	10 8	14 23	20 21	23 34	
	HIS 441 & 495, Prof. Gonzales	18	15	21	11	5	0	4	67	8	104	0	34	
416	All Internet Resources by Title	17	14	5	15	12	17	15	15	9	25	20	5	
	Film and Movie Reviews Textbooks @ URI	6 24	6 51	14 20	12 4	9 5	11 11	7 30	9 3	38 6	31 2	12 5	9 3	
366	Engineering Problem Solving	23	13	14	7	8	4	10	20	5	16	21	19	
612	GWS 370: Sex Trafficking Archives in New England and Nearby States	11	4 10	11 16	18 7	15 7	9 17	7 14	23 7	8 24	26 17	5 14	19 11	
	Archives in New England and Nearby States Arts and Humanities - Internet Resources	4	10 7	16 13	22	11	1/	14 9	9	24 10	27	14	11	
328	Art Resources	3	7	12	15	14	4	5	32	4	23	15	14	
	Tests and Measurements Self-Guided Tour of the Robert L. Carothers Library & Learning Commons	9	7	10 6	11 16	21 18	21 25	10	3 19	8 15	10 10	16 5	20 5	
414	Government, Politics, and Law - Internet Resources	2	5	16	6	6	7	12	16	14	28	18	8	
622	How to Find a Government Publication	20 6	0	29	11	7	11	4	10	9	6 9	1	30 11	
	All Guides by Title Presentation Tools	6	4	20 5	22 31	20	6 12	5	20	27	9	3	11 5	
422	Health Sciences - Internet Resources	20	4	10	10	17	4	8	6	13	12	12	12	
	Chemical Engineering Resources Finding Resources Using Citations	7	3	9 14	7 14	5 14	5 4	10 9	10 5	11 13	25 23	22 12	14 8	
567	Patents & Patent Searching	5	4	14 15	14	14 8	4	9 5	10	4	29	12	16	
490	Economics	11	5	17	4	4	9	5	8	4	23	31	3	
	Communicative Disorders History: Finding General Primary Sources	3	8	8	14 18	13 19	10 13	1	2	5	23 32	32 5	4	
130		2												

	U.S. Census NUR 500/NUR 660		1 10	2 0	17 23	0 I	6 35 6 1		28 8	0 32	17	5 3	3 6
42653	LSC 557: Research and Evaluation in Library and Information Services Textile Technology		3	5	9	7	2 11		39	13	10	2	9
	ECN 306		6 0	1	21 0	30 9 62 1	90 799		12	10	4 15	2	8
	HIS 342: United States History from 1968-2001		3	0	3	1 4	and a second sec		24	11	22	17	19
	Holidays and Festivals Social Sciences - Internet Resources		5	6	4	8 15			23	0	5	8	14
	AAF 202: Introduction to African American Culture		0	1 3	8	4 1 ¹ 17 6			11	6 9	21	15	25
	Consumer Behavior		0	0	17	46 8			12 20	2	14	10	9 4
42498	Cell and Molecular Biology Sociology		6	16	2	6 5	5 3	5	28	18	12	1	3
22711	HIS 401 & 495, Dr. Ward		0	0	34 0	7 18			2	14	7	6	3
42395	Ecology and Wildlife Biology		0	0	8	0 0			98 18	3	0 25	2 25	1
	Art History		0	3	1	4 7			3	41	20	11	1
	Aquaculture Information Sources MCE 401/402 and Graduate Students		7	9	8	18 1			10	5	4	8	18
	Hot Topic: Electronic Health Record (EHR)		2	3 8	23 10	9 4 5 7		5	18 7	1	11 11	6	5
			0	3		11 4		9	25	4	2	22 5	9
	Environmental Impact Assessment Marketing and Advertising		3	0	4	4 11		3	10	14	28	1	2
	Literary Criticism		0	0 2	16	44 5 3 3			8	2	1	1	4
	Peace and Nonviolence		24	1	1	7 4		15 10	8	4	21 9	2	12
	Education Nutrition and Dietetics	1	1	0	11	12 8		3	1	8	11	2	7
	Tips for Annotated Bibliographies		1 31	0	3 16	10 15 4 2		0	4	23	15	2	1
22391	Hot Topic: "Brexit" ("British exit" from the European Union)		18	1	2	8 0		0	9 12	2	4 10	0	7
	Mobile Apps for Library & Online Research		3	9	3	0 1		4	2	5	25	13	8
	Chemical Processing Plants Industry Information	-	10	8	18	7 5		13	3	1	6	2	0
	Gay, Lesbian, Bisexual & Transgendered Web Resources	-	0 5	1	0	0 2 9 0		14 0	14	1	18	12	9
2627	Hot Topic: Offshore Wind Farms & Wind Energy		3		11	9 0 4 8		9	8	3	12	12 5	6 4
	Hot Topic: 3D Printing Hispanic / Latino Web Resources		2	3	5	6 4	5	5	6	8	8	10	10
2524	Ocean Engineering Resources		1	0	10 2	3 0 5 12		8	6 16	10	12	14	2
12626	SPA 325: Introduction to Literary Genres		1	8		5 12 10 9		7	16	1	8	6 11	1
2455	HIS 142 History of the United States Since 1877, Prof. DeCesare Hot Topic: Internet Privacy		2	4	8	23 4	2	0	3	1	6	10	3
	Hot Topic: Internet Privacy Hot Topic: Obesity Epidemic		1	0	1	5 1	4	5	5	13	22	1	7
5875	Modern European History		4	1	6	12 11 1 0		3	3 0	7 18	7 31	2	6 1
2359	U.S. Congressional Serial Set		2	4	6	1 0	7	1	6	6	24	3	3
2303	Engineering Standards Entomology		8	2	4	7 0	9	4	6	12	0	9	2
	HIS 362: Rhode Island History		2	7	3 19	1 1 6 6	8	2 9	11 5	9	7	5	7
2556	CHE 351/352 and Graduate Students		0	2		10 3		9	5 6	2	5 6	0	1
	ENG 110 Hot Topic: Regulation of the Einspeich Services Industry		5	0	1	5 2	2	3	1	15	11	14	1
	Hot Topic: Regulation of the Financial Services Industry Hot Topic: Gender Neutral Bathrooms		2	3	5	2 4	3	3	13	3	6	5	10
3646	LGBTQ Resources @ the URI Libraries		0	0	2 .	15 1 1 0	6	0	5 7	8	8 12	3 15	0 5
2474	Family Topics		8	0	1	7 3	8	0	15	7	6	1	0 1
2513	HIS 180: Introduction to Latin American Civilization Genocide Research		6 0	3	5	5 1	6	10	1	5	9	6	0
	CVE 497/498 and Graduate Students		1	0	0	2 0 2 3	0	3	11	3	25	8	4
	Holocaust Research		2	2		4 0	6	3	10	5	10 6	17 3	4
3313	GWS 400: Critical Issues and Feminist Scholarship		8	6	6	4 1	2	1	7	8	6	4	2
	Federal Laws United States in 1860		0	0		0 6	3	0	6	7	25	0	4
2325	American Literature		8 3	1	2	4 8 2 2	5	1 6	7	3	6 21	6 5	2
2355	Government Statistics		0	0 1	0	3 9	7	4	12	3	0	5 1	3
	Religion Kinesiology			0 1	4	1 3	3	0	8	7	9	0	1
	Hot Topic: Kurdish Independence Movement			6	4	3 4 3 2	0	3	11	8	5	2	5
2372	Zoology					3 2 2 7	1	1	1	8	12	3 6	7
	Mathematics Resources		4	6	4	2 8	7	10	3	1	2	1	2
	Hot Topic: Gay Marriage Hot Topic: Internet of Things			1 6		6 2 5 3	3	3	7	5	16	2	1
2403 F	Food Science	10				53 55	1	4	5 5	9	9 17	1 5	4
	Anthropology		3 1	2	0	6 1	6	0	2	5	3	6	4
	Computer Science EGR 105			0.4		7 1	0	7	5	6	8	5	7
2647 H	Hot Topic: Antibiotic Resistance			1		7 11 4 3	1	3	1	4	3	12 8	5 11
2661 H	Hot Topic: Antibiotic Use In Animals					2 1	1	3	23	1	8	5	1
337 5	Special Education	1(0 1		1	0	3	1	0	5	5
500 F	Business, Labor, and Economics - Internet Resources Political Science				8 3 1	2 0	3	5	6	3	7	1	4
2529 J	lournalism Research	- 6				3 4 6 2	0	1	2	5	3	5	6
525 E	Electrical, Computer and Biomedical Engineering Resources	1	1	5	1	2 7	0	4	2	9	6	4	2
	Hot Topic: Immigration Reform HS 336: The American Revolution and Confederation: 1763-1789				0 2		2	3	6	5	2	0	1
340 M	Aarine Affairs					0 8 6 2	8	4	4	6 10	6	0	0
	nternational Business	C)	7 1	2	1 2	it	2	4	4	9	1	3
	Vatural Resources Treaties	0		6	9	1 1	10	0	5	5	1	4	0
	GWS 350H: Special Topics in Women's Studies	11				4 1 4 1	2	1	2	5	7	4	1
514 H	luman Rights	4				4 1 7 3	3	1	5	4	13	5	1
857 A	sk a Librarian Mobile App	C) (0	0	0 0	0	0	0	0	9	1	18
	Sovernment Organization Iot Topic: Factory Farming	0				2 16	1	0	4	1	6	0	3
361 E	conomic Indicators	0				5630	2	3	5	2	8	2	3
686 F	ast Food	0			, . 1 1:		1	0	5	6	4	4	2
	racing a Bill AF 300: Genocide	0		0	5 3	3 3	10	1	3	4	7	1	0
	lot Topic: North Korea	0			3		0	0	24	2	1	5	1
289 H	lot Topic: GMOs	1		0		5 0	3	0	3 9	6	6	6 0	2
475 G	Serman Language and Literature	5	i (6 1:	3 .	1 1	4	1	0	0	1	3	1
	errorism lot Topic: Drones	0	an annound a	3 4		5 1	0	18	0	0	5	Ő	0
358 C	hemicals in the Environment	1		2018 2	3 6) 13		0	1	3	3	7	4	2
381 U	Inderstanding Library of Congress Call Numbers	0					0 2	4	0 5	1	4	0	2
162 L	abor Relations	1) .) 1	õ	14	0	11	4	1	1
52 P	andscape Architecture aleontology	3					1	0	8	2	1	0	3
176 F	rench Language and Literature	0	20				1	0	5 0	0	1		10
363 H	ot Topic: Locavore Movement	3					1	1	0	0	11	0	1 5
570 H	ot Topic: Casino Gambling	1	1	1 4	2	5	0	0	7	3	3	4	3
406 M 466 TI	licrobiology	1			C	3	0	2	3	7	4	3	0
	PA 472: Language, Gender, and Politeness in Spanish	2					1	0	23	1	0	0	0
642 E	NG 486: British Authors	5		Market and American State			2	1	3	1	0.	0	2
183 H	ot Topic: Airport Security	11	1			-	0	0	2	5	5	0	2
09 Fa	at Topic: Gun Control	2	C) 3	2	2	2	9	4	2	3	2	0
128 H	ot Topic: Gun Control ot Topic: Social Media and Privacy	2			÷	6	0	1	1	4	6	0	2
29 CI	hronology: Finding the Events of a Given Year or Date	1	2				0	3	1	6	5	6	3
50 EI	LE 480/481 and Graduate Students	0	6				1	1 5	3	1	3	10	0
							1	0	5				
60 St	ustainability nglish Literature	0	0				2	0	5	12	0	2	1

	Hot Topic: Human Trafficking	7	3	0	2	0	0 0 1 1	3	4		5 C I 3		1
	HIS 359 / AAF 359 - History of Slavery Chemical Substances	0	1	0	8		1 1 2 1	3	2				
	URI Common Reading 2013: Caleb's Crossing	0	17	1	3	airmidairm	1 1	0	0			0	
	Rhode Island and New England - Internet Resources	0	4	4	2	0	3 0	7	C		3 (2	
	HIS 314: 17th and 18th Century European Cultural History, Prof. Rusnock	1	1	1	1		0 1	2	2			1983 - 1763 1984	
	Hot Topic: World War II 75th Anniversary	2	2	1			0 1	4	5				
	HIS 393: Documenting Rhode Island History, Prof. Widell	0	1	3	0		2 11	2	1011				4
	Library Frustration Relief Physics	0	0	2 3			3 2	3	1				
	HIS 401 & 495, Prof. Buxton	Ó	0	ō			2 2	7	Č				
	Hot Topic: Public Water Safety	4	1	0			2 2	4	2				
	Book Reviews	1	3	3	1	3	1 4	0	2				disease w
	URI Common Reading 2012: Mountains Beyond Mountains	1	3	1	1	1 :	3 1	4	2			2	
	Hot Topic: Cuba	1	0	0		1 (3	1				
	Ethnic Studies	0	0	2	4	1 1		0	8				
	Hot Topic: Lyme Disease	4	0	2	0	0	1 0	2	2				
	Slow Reading Movement Hot Topic: Student Loan Debt	1	0		1	1 2	231) - ED	3	4				
	Hot Topic: Cyberbullying	0	0	0		0		3	5			2.6	
	Minor League Baseball	1	1	0	3	1 1		3	5				
	Hot Topic: Wearable Technology	3	1	3	3	0) 1	2	2				
199	Hot Topic: College Athletics	1	1	1	8	1 1) 3	4	C) () (0 0	
	Hot Topic: Failing Drinking Water Infrastructure	1	0	0	and the second second	0	1 6	1	4		1	2	
	Copyright and Sharing Your Research	0	0	0		1 :	2 3	1	C			1	
	Hot Topic: Health Care Reform	0	0	0		2		5	3	in the many second second		0	
	Hot Topic: Global Warming Bhode Island Political History	+ 1	0	0		0	3 1 1 0	2	0				
	Rhode Island Political History Hot Topic: Fracking	0	0	1		0	0	5 2	6				
	Hot Topic: European Refugee Crisis	4	0	0	4	1 (Contact management	4	0				
	Hot Topic: Zika Virus	5	3	3	i	1	0	4	0				
	Federal Regulations	0	1	5		1 4		1	2	1	8 C		
	HIS 401 & 495, The Crusades	0	0	0	2	2		2	C	1 2	2 1	1	
	Hot Topic: Minimum Wage	0	0	0	State and the second	1 :		3	2			31 - X	
	Hot Topic: World War I 100th Anniversary	0	0	2		1 (2	5				
	HIS 441 & 495, Prof. Reumann	0	0	2		4 (2	0				
	Life Sciences, Marine, and Environment - Internet Resources	1	0	1		2 3		5	2				
	Small Business Hot Topic: Rhode Island Politics	2	2	0		2		5	0				
	Online Library Sources for Marine Affairs	1	0	1		0 (4	2				(*************************************
	URI Common Reading 2011: No Impact Man	1	3	2		0 0		3	3				
35	Hot Topic: Syria	1	0	ō	3	0 :		2	1	2	2 0		1.
	HIS 352: Topics in the History of Women and Gender	2	0	1		0 10		1	0				
	Hot Topic: Vaccination Controversy	1	1	1		1 (2	0				
	Technical Reports	0	0	0		0 (2	1				
	Public Polling	0	0	0	6	4		2	0				
	Hot Topic: E-Cigarettes	0	1	3	0	3 (3	2				
	Hot Topic: E-Books Hot Topic: Hacktivism	0	0	0	3	1		6	2				
	Hot Topic: Police Minority Relations	2	0	0	and the second se	0		4	1				
	PSC 210: American Politics: Theories and Applications	1	0	3	1	0 :	3 0	0	0	1 3	1		
	Hot Topic: Ukraine	2	0	0	0	0 3	2 0	3	0	1 2	2 2	2	
	India	1	0	4	1	1 3	8 0	0	0				
	TMD 402: Seminar	1	0	1		0 (3	0			2	
	Supreme Court	2	0	2		0		0	3				
	HIS 441 & 495, Prof. Loomis Hot Topic: Voter ID Laws	0	0	0	and the state of t	1 (0	1	2		0	
	Hot Topic: Charter Schools	0	0	0		0 0		6	0				
	Engineering and Technology - Internet Resources	1	1	1	1	0		1	1	2			
	Hot Topic: Academic Freedom	1	0	0	2	1 () 0	4	0	1	1	1	1
59	Hot Topic: Ethical Treatment of Animals	0	1	2	1	1 () 0	2	3	1	C	0	-
	Hot Topic: Mosquito Borne Viruses in New England	0	0	0		1 (2	2				
	Hot Topic: Failing Infrastructure	0	0	2		1 (1	1				
	Hot Topic: Retail Data Breaches	1	0	1		0 0		5	1	0			
95	Hot Topic: Viral Marketing	0	1	0		0 0	a management	4	1	0			
	Hot Topic: European Terrorism HIS 401 & 495, Prof. Verskin	0	0	2		2 0		2	0				tage a service and
	SPA 570: Spanish Pragmatics: Politeness Theory, Conversation & Discourse Analysis	0	0	0		0 1		1	2				
	Hot Topic: Public Pension Reform	0	1	0		1 (2	0				
	Hot Topic: European Debt Crisis	3	1	0		0 0		2	Ő				
20	Hot Topic: High Stakes Testing	0	0	0	2	0 0		3	0		2 0	2	
	Hot Topic: Graphic Novels	0	0	0		0 0	34 (S.	3	2				
	Hot Topic: Islamic State	0	1	3	10195	1 (1	1				
	The Confederate Flag Forest Fires	0	0	0		1 0		3	2				
	Biography	0	0	2	2	0 0		1					
	Philosophy	0	1	0	1	0 1		1	0				
	The Tea Party Movement	1	ò	0		0 0		2	1				
68	Engineering Indexes	0	0	0		0 0		1	0	3	1		
89	HIS 441 & 495, Prof. Mather	0	0	0		0 (1	0			2	
	Hot Topic: Chemical Weapons	0	1	0		0 (3	0				
	Hot Topic: Sea Level Rise	1	0	0			0	2	0				
	HIS 441 & 495, Prof. Ferguson Hot Topic: Post Cold War Russia	0	0	0		4 (1	0				
	Hot Topic: Post Cold War Russia Hot Topic: Militarization of Police	0	0	1		0 0		3	1	- 2			
	Hot Topic: Toll Roads	1	0	0		0 0		3	0				
21	Hot Topic: Debt Ceiling		3	Ő		0 0		2	0	in the second second			
	Scottish Independence Movement	0	Ő	0	- Statement and some of	0 2		ī	1				
48	Hot Topic: MOOCs	Ō	0	0		0 1		2	1			0	
	Hot Topic: Airlines, Flying, and You	0	0	0		0 0		0	0				
	Grants and Foundations	0	0	0		0 0		3	0				
	HIS 382: Modern Latin America	2	0	0		0 0		0	0				
	OCE 495/496 and Graduate Students	0	0	0		0 0		3	0				
	Hot Topic: Ebola Virus	0	0	0		2 0		1	1				
	Hot Topic: Enterovirus D68 Physical and Mathematical Sciences, Internet Resources	0	0	0	10.0	0 0		2	1				
	Physical and Mathematical Sciences - Internet Resources History of Technology	0	0	0		1 0		1	0				
	History of Technology HIS 441 & 495, Prof. Sterne	0	0	0		0 0		0	0				
	Search Other Libraries	0	0	1		0 0		1	0				
	HIS 146 Women in the United States 1890-present, Prof. DeCesare	0	0	0		0 0		0	0				
	HIS 401 & 495, Prof. Rollo-Koster	ő	õ	0		0 0		0	ő				
20	his 146 reumann	0	0	0		0 0		0	0	C	0 0		
~~	URI Library State Maps Offer	0	0	0		0 0		0	0		0	0	T
	LibX Toolbar	0	0	0	0	0 0	0	0	0	C	0 0	0	



© 2017 Google

Popular Searches - July 1, 2016 - June

Search String	Searches	Results	Month (date)
"portuguese cooking"	47	43	Oct 2016
1776	29	32,026	Sep 2016
1984	31	3,904,934	Jun 2017
abortion	28	97,274	Feb 2017
adult learning models	40	6,694	Sep 2016
aesthetics and noise barriers	82	2	Nov 2016
alarm fatigue	61	841	Sep 2016
alice walker	44	12,474	Feb 2017
american tuna	27	7,543	Feb 2017
an anisotropic theory of continuum damage	41	1,269	Jun 2017
an infinity of nations	42	10,648	Feb 2017
an infinity of nations	37	11,446	Mar 2017
animal testing	37	232,950	Feb 2017
antiquities and looting	32	1,723	Apr 2017
atlas of new librarianship	49	25	Aug 2016
bilbao new york bilbao,kirmen uribe	28	7	May 2017
bio 262	39	424	Oct 2016
piomedical	118	26,815	Nov 2016
piomedical applications of nanotechnology	35	22,816	May 2017
piomedical engineering	104	6,248	Nov 2016
piomedical engineering	71	58,758	Nov 2016
niomedical engineering handbooks,	147	16	Nov 2016
iomedical handbook	36	2,247	Nov 2016
lack interiority	70	4,867	Jun 2017
lackfoot ways of knowing	39	380	Apr 2017
onds of alliance	60		Feb 2017

Search String	Searches	Results	Month (date)
brethren by nature	41	49:	Sep 2016
brethren by nature	37	494	Oct 2016
caffeine and health	34	51,584	Jun 2017
caffeine health	94	121,030	Jun 2017
caffeine health	57	1,983	Sep 2016
caffeine,health	41	31,257	Jun 2017
caffine health	29	36,708	Jun 2017
charlotte perkins gilman	37	2,229	Apr 2017
cheese	51	143,497	Feb 2017
chemical communications	97	335,646	Jun 2017
china	29	4,362,948	Feb 2017
chinatown	29	1,618	Sep 2016
clara barton	32	1,996	Sep 2016
climate change	31	655,930	Nov 2016
climate change	28	420,372	Jan 2017
clinical trial of plasma exchange and high-	26	9	Feb 2017
compassion fatigue	34	2,515	Jul 2016
compassion fatigue	28	2,998	Nov 2016
compassion fatigue	27	2,405	Sep 2016
continuum damage mechanics	31	19,622	Jun 2017
correspondence / women	29	412	Feb 2017
developmental biology	72	24,909	Apr 2017
early literacy	30		Oct 2016
earth and human hands	28		Jun 2017
earth in human hands	116	501,520	
earth science	34	674,666	
econometrics informing natural resources	47	179	May 2017

Search String	Searches	Results	Month (date)
effects of medication on anxiety	39	86,971	Apr 2017
electoral college	27	16,125	Mar 2017
elephant poaching	29	3,092	Mar 2017
energy economics	45		May 2017
engineering systems	230	391,947	Nov 2016
engineering systems: meeting human needs	55	3,388	Nov 2016
engineering systems: meeting human needs	58	828	Nov 2016
equiano	31	186	Sep 2016
evolution	30	114,977	Nov 2016
facing east from indian country	115	38,311	Feb 2017
facing east from indian country	50	37,021	Jan 2017
federico garcia lorca	28	454	Mar 2017
firsting and lasting	53	354	Apr 2017
fish primary production tropical trophic	27	1,756	May 2017
fluency / economy	48	10,435	Dec 2016
lush times and fever dreams	35	27	Nov 2016
urther studies on the overwintering and	38	20	May 2017
urther studies on the overwintering and	38	19	Jun 2017
gambling	45	116,169	Feb 2017
garcia lorca	41	1,763	Oct 2016
ender wage gap	34	20,925	Feb 2017
lobal warming	29	334,149	Mar 2017
lobal warming	27	291,397	Sep 2016
lobal warming and polar bears	26	790	Sep 2016
reat migration	79	21,816	Jul 2016
rinspoon	36	1,270	Jun 2017
roup study	26	2,565,328	Dec 2016

Search String	Searches	Results	Month (date)
group study room	113	16,363	Dec 2016
group study room	36	15,087	Nov 2016
group study room	27	15,290	Oct 2016
group study rooms	112	2,966	Dec 2016
group study rooms	53	2,799	Nov 2016
group study rooms	29	2,820	Oct 2016
handbook biomedical	486	5,323	Nov 2016
happiness	33	141,185	Feb 2017
hbcu	56	738	Oct 2016
health affairs	31	55,123	Mar 2017
health affairs	25	23,130	Apr 2017
hispania	26	23,433	May 2017
human organization	33	21,953	Nov 2016
hyperspectral microscopy as an analytical	97	93	Jun 2017
informed consent	53	476,521	Jun 2017
internet of things	31	659,735	May 2017
japan and culture	34	111,695	Feb 2017
japan and culture	29	6,262	Oct 2016
ournal of asian studies	40	44,381	Feb 2017
ournal of asian studies	26	54,741	Mar 2017
ournal of documentation	43	10,569	Oct 2016
ournal of economic literature	48	19,345	Sep 2016
ournal of the american society for	41	6,398	Sep 2016
ournal of the american society for	32	5,442	Sep 2016
ournal of tribology	223	487	Nov 2016
kenneth bollen structural equations with	36	712	Jun 2017
a buena nueva	27	852	Sep 2016

Search String	Searches	Results	Month (date
language and languages study and teaching	25	2,103	Feb 2017
larval and juvenile cephalopods: a manual	70	57	Jun 2017
library	40	307,968	Mar 2017
library and information science research	32	296,033	Mar 2017
library and information science research	30	251,372	Feb 2017
media and elections	87	298,010	Jun 2017
media conglomerates	33	8,325	Oct 2016
media election	58	1,106,003	Jun 2017
media elections	236	939,056	Jun 2017
media impact elections	52	293,430	Jun 2017
media,elections	107	367,265	Jun 2017
middle passage ceremonies and port	26	516	Jun 2017
miss representation	30	105,807	Mar 2017
modern china	30	83,872	Feb 2017
modern china	25	17,368	Apr 2017
monetary policy / inequality	28	71	Sep 2016
national geographic	35	12,124	Nov 2016
native apostles	69	5,483	Mar 2017
nature	50	269,678	Sep 2016
nature	26	331,723	Feb 2017
new york times	28	1,896,690	Feb 2017
nrs 309	32	4,782	May 2017
nursing	34	253,000	Nov 2016
nursing	31	447,420	Mar 2017
nursing	31	263,321	Apr 2017
nursing	26	225,748	Jul 2016
nursing	25	531,933	Oct 2016

Search String	Searches	Results	Month (date
obesity	66	144,097	Oct 2016
obesity	37	217,631	Mar 2017
ocg 420	44	1	Sep 2016
olaudah equiano	25	1,472	Sep 2016
pharmacoepi	42	0	Oct 2016
plasmodium falciparum stages in the host	28	13,489	Jun 2017
policing the poor	49	880	Nov 2016
political activism	41	52,736	Nov 2016
political activism	35	132,580	Apr 2017
portugal	47	34,749	Oct 2016
portuguese cooking	32	472	Oct 2016
prostitution	28	10,614	Nov 2016
providence journal	32	24,386	Jan 2017
public relations review	71	87,623	Mar 2017
public relations review	66	42,678	Feb 2017
refugee education	30	47,956	Jun 2017
renewable energy and handbook	28	1,800	Nov 2015
renewable energy policy and politics	35	2,511	Nov 2016
research	28	8,143,795	Jan 2017
room with a view	25	6,023	Dec 2016
s. chandrasekhar, introduction to theory of	35	2	Jun 2017
science	39	6,464,401	Nov 2016
science	30	1,870,358	Apr 2017
science	25	906,173	Sep 2016
second language acquisition	27	67,023	Feb 2017
shoes / history	51	. 386	Sep 2016
slaughterhouse five	36	9,211	Mar 2017

Search String	Searches	Results	Month (date
slavery and rhode island	80	2,252	Mar 2017
social media	34	1,541,010	Feb 2017
sourcing journal	55	1,574	Oct 2016
spanish films	25	3,316	Jul 2016
study room	129	168,502	Dec 2016
study rooms	77	11,696	Dec 2016
sustainability, transportation	29	172,153	Jun 2017
the common pot	76	112,591	Mar 2017
the effect of soft tissue release of the hips	25	30	Jun 2017
the great migration	59	20,089	Jul 2016
the minutemen and their world	48	169	Sep 2016
the new yorker	65	4,739	Sep 2016
the sourcing journal	37	806	Oct 2016
he sourcing journal online	49	22	Oct 2016
the sourcing journal online	31	3	Mar 2017
tribology	90	1,310	Nov 2016
troy almanac	30	35	Sep 2016
urban	41	51,079	Mar 2017
rirginia apgar	39	250	Sep 2016
vall street	29	912,981	Jan 2017
wall street journal	127	1,433,213	Jan 2017
vall street journal	93	2,734,324	Jun 2017
vall street journal	80	964,370	Feb 2017
vall street journal	50	1,221,011	Mar 2017
vall street journal	26	351,942	Dec 2016
vall street journal	25	1,058,538	Apr 2017

Search String	Searches	Results	Month (date)
wall street journals	25	316.233	Jun 2017

Search String	Searches	Results	Month (date)
neurology	1,415	123,094	Nov 2015
handbook / biomedical	353	27	Nov 2015
early detection of seizures	326	228	Nov 2015
transportation systems reliability and safety	311	1,159	Nov 2015
media / elections	266	61,195	Jun 2016
journal of tribology	233	9	Nov 2015
early detection of seizures: practice and	217	29	Nov 2015
biomedical engineering handbooks,	210	4	Nov 2015
handbook and biomedical	185	27	Nov 2015
neurology / watson	154	2,239	Nov 2015
psychology	152	507,240	Oct 2015
american library directory	144	310	Oct 2015
transportation systems reliability	139	1,566	Nov 2015
biomedical engineering	138	337	Nov 2015
jessamyn watson	124	20	Nov 2015
obesity	119	160,299	Oct 2015
blink	103	133	Sep 2015
media elections	103	12,627	Jun 2016
caffeine / health	100	208	Sep 2015
nternational directory of company histories	98	74	Oct 2015
encyclopedia of associations	96	206	Oct 2015
watson	92	210,771	Nov 2015
developmental biology	91	17,613	Mar 2016
piomedical engineering	86	455	Nov 2015
:hm 101	84	83	Aug 2015
eizure detection and implants	83	22	Nov 2015
vatson, jessamyn	81	19	Nov 2015

Search String	Searches	Results	Month (date)
early detection of seizures / watson	77	554	Nov 2015
media and elections	75	6,738	Jun 2016
troy's almanac	75	91	Nov 2015
online education	74	256,535	Nov 2015
psychology	74	61,794	Feb 2016
the new yorker	69	8,726	Sep 2015
blink	68	30	Oct 2015
action and adventure films http/1.1" 200	66		Jan 2016
journal of tribiology	66	0	Nov 2015
jane austen / bibliography	65	15	Sep 2015
transportation systems	61	2,016	Nov 2015
hoover's academic	60	8,643	Oct 2015
media / election	60	17,901	Jun 2016
psychology	60	123,223	Sep 2015
caffeine / health	56	959	Oct 2015
nature	56	160,756	Apr 2016
psychology	55	106,692	Nov 2015
morrison, toni	54	71	Sep 2015
renewable energy / handbook	53	28	Nov 2015
science	53	4,986	Nov 2015
troy's almanac	53	75	Oct 2015
american tuna	52	1,323	Feb 2016
media impact elections	52	4,802	Jun 2016
providence journal	52	18,006	Sep 2015
skin cancer	51	62,516	Oct 2015
to kill a mockingbird	51	11	Sep 2015
business	50	8,526,941	Oct 2015

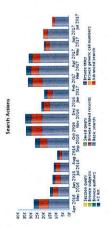
Search String	Searches	Results	Month (date)
dogs	50	717	Sep 2015
harry potter	50	3,519	Oct 2015
climate change	49	307	Nov 2015
dogs	49	774	Oct 2015
psychology	49	1,234,969	Dec 2015
climate change	47	144,973	Oct 2015
renewable energy policy and politics	47	4	Nov 2015
cambridge history of science	46	2,684	Sep 2015
psy 465	46	51	Sep 2015
wall street journal	45	880,044	Jun 2016
science	44	3,091,863	Oct 2015
caffeine and health	43	1,741	Jun 2016
library management	43	177,989	Sep 2015
occupational outlook handbook	43	530	Oct 2015
bch 352	42	0	Aug 2015
chm	42	1,286	Aug 2015
new encyclopaedia britannica	42	1,574	Oct 2015
baseball	41	432,417	Feb 2016
watson / early detection of seizures	41	446	Nov 2015
dreams from my father	40	594	Jun 2016
flying wedge formation	40	74	Nov 2015
hdf 203	40	7	Oct 2015
renewable energy and handbook	40	27	Nov 2015
tst 102	40	0	Aug 2015
charlotte perkins gilman	39	3,114	Mar 2016
mass media / terrorism	39	731	Sep 2015
what's under the crud / brown	39	214	Nov 2015

Search String	Searches	Results	Month (date
climate change / solution	38	36	Sep 2015
global warming	38	1,096	Sep 2015
macromolecules	38	14,729	Sep 2015
caffeine / health	37	1,447	Jun 2016
fishery bulletin	37	5,392	Jun 2016
obesity / college	37	21,474	Oct 2015
social media	37	881,560	Feb 2016
watson / neurology	36	1,353	Nov 2015
global warming	35	119,487	Oct 2015
journal of financial counseling and planning	35	22	Feb 2016
noninvasive transcranial focal stimulation via	35	6	Nov 2015
tavitian	35	650	Sep 2015
test	35	476	Aug 2015
chm	34	2	Jul 2015
coffee	34	269,135	Dec 2015
federal register	34	251	Aug 2015
hurricane katrina	34	22,757	Oct 2015
nature	34	171,456	May 2016
political activism	34	52,771	Dec 2015
alarm fatigue	33	753	Jan 2016
foundation directory	33	2,369	Oct 2015
lateral violence	33	381	May 2016
nature	33	112,492	Sep 2015
stephen king	33	144	Oct 2015
abortion	32	31,702	Apr 2016
biology	32	11,263	Oct 2015
caffeine	32	1,728	Oct 2015

Search String	Searches	Results	Month (date)
jane austen	32	2,344	Oct 2015
library and information science research	32	87,812	Sep 2015
nursing	32	110,024	Sep 2015
project about renewable energy	32	241	Nov 2015
science	32	6,241,071	Jan 2016
technology / history	32	765	Sep 2015
transportation systems reliability and saftey	32	1	Nov 2015
troy almanac	32	66	Sep 2015
china	31	10,255	Aug 2015
coffee	31	45,579	Sep 2015
depression	31	464,549	Oct 2015
jane austen / bibliography	31	27	Oct 2015
jane austen / emma	31	1,080	Oct 2015
nature	31	286,376	Feb 2016
british romanticism	30	3,616	Feb 2016
encyclopedia	30	3,646	Sep 2015
global social issues	30	96,424	Apr 2016
state of america's library report 2013	30	74	Sep 2015
business communication	29	271	Nov 2015
cats	29	425	Sep 2015
crisis intervention	29	12,637	Sep 2015
do human rights transcend citizenship?	29	1	Sep 2015
jessamyn	29	62	Nov 2015
portugal / history	29	684	Nov 2015
time	29	2,890,288	Jan 2016
foreign affairs	28	14,187	Jun 2016
health	28	1,834,909	Sep 2015

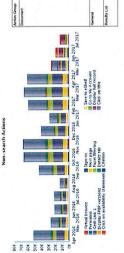
Search String	Searches	Results	Month (date
human resource management review	28	6,907	Feb 2016
media / impact / elections	28	8,910	Jun 2016
mindset	28	1,145	Sep 2015
nursing	28	5,091	Oct 2015
sports	28	403,770	Oct 2015
unpopular mandate	28	185	Sep 2015
animal testing	27	18,169	Oct 2015
caffeine / health	27	20	Nov 2015
elections / media	27	11,144	Jun 2016
gambling	27	60,494	Feb 2016
global vegetation dynamics	27	1,826	Oct 2015
lateral violence	27	546	Jan 2016
nature	27	1,030	Nov 2015
nature	27	687,951	Jan 2016
obesity	27	169,349	Apr 2016
palm oil and orangutans	27	211	Feb 2016
troy's almanac	27	58	Mar 2016
1776	26	5,398	Sep 2015
air curtains	26	262	Sep 2015
bio 352	26	C	Aug 2015
chemistry	26	10,208	Sep 2015
correspondence	26	3,093	Oct 2015
federico garcia lorca	26	2,391	Mar 2016
how does the media impact elections	26	5,117	Jun 2016
media election	26	20,961	Jun 2016
nature	26	143,279	Oct 2015
neurology / watson, jessamyn	26	i j	Nov 2015

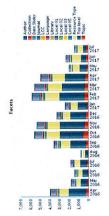
Search String	Searches	Results	Month (date
psychology in the schools	26	25	Oct 2015
richard lionheart	26	10	Nov 2015
science	26	1,731,917	Dec 2015
the impact of school library media centers	26	34	Sep 2015
toni morrison	26	2,944	Sep 2015
a tunable support vector machine assembly	25	1	Nov 2015
america: history and life	25	16,153	Nov 2015
arbordale	25	119	Nov 2015
b.s. dhillon	25	5	Nov 2015
biology	25	179,374	Sep 2015
chase's calendar of events	25	231	Oct 2015
deviant behavior	25	62	Oct 2015
greek mythology	25	9,071	Feb 2016
jama	25	49,730	Feb 2016
jstor	25	288,965	Oct 2015
library management	25	80,552	Oct 2015
oxford english dictionary	25	39,663	Oct 2015
rabindranath tagore	25	3,133	Nov 2015





Actions









Action	Apr 2016	May 2016	Jun 2016	34 2016	Aug 2016	Sep 2016
Basic search	16,188	5,820	6,741	6,902	5,936	16,91
Advanced search	7,405	3,760	3,909	3,262	1,564	5.7
AZ İbit	4,056	2,424	2278	1,775	1,640	3.7
Browne subjects	0	0	n	ø	0	
Browse related records		21		¢	4	
Browse authors	4	14	7	0	3	
Browse thies	4	3	4	8	2	
Session query		8	8	0	-	
Browse generic call numbers		0		0		
Saved query				e	-	

Count

	Apr 2016	May 2016	Jun 2016	341 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Aun 2017	34 2017
	16,188	5,820	6,741	6,902	5,936	16,919	20,821	20,809	14,904	12,942	20,715	23,209	22,344	15,090	16,352	10,563
	7,405	3,760	3,909	3,252	1,564	6.77.0	6.504	0,583	4,534	167.0	2,508	0,341	5,970	3.061	3,352	2.446
	4,056	2,424	2.278	1,775	1,640	3,730	4,184	4,000	2,089	2,645	3,779	3,718	3,127	999	10	952
	0	0	8	0	0	12	45	20	a	2	2	0		10	10	K
reports	11	21	0	0	4	12	4	20		1	24	16	12	21	65	30
	4	14	7	0	3	4	8	21		0	12	22	8	13	01	11
	4	8	4	3	2	0	1	15	0	2	*	8	0	1	30	
		3	2	0	-	8	0	6	0	4	N	-	4	1	n	51
call numbers		0		ø		en .	9	-		~	4	11	-			
				e	-	-			-			4				

Action	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Fab 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	210Z PY
Click on title	25,376	11,805	9,476	3240	5,906	18,084	31,430	31,424	18,922	105'11	20,179	30/165	171,02	0,146	405	a construction of
Gettt Link 1	10,612	6,461	4,850	113.2	3,339	29978	13,261	14.277	9.527	6,781	13,084	14,829	14,591	5,036	804	The second s
Details tab	2,652	1,347	1,159	927	482	2,626	3,342	168/6	1,921	1,407	2,801	2,929	2,390	716	86	
Display full record	0	2	10	2	7	27	10	20	9	14	1 10	8	26	3,182	2 0,766	
Display FRBR versions	1,204	626	000	507	534	1,809	1,639	1,183	5993	1,206	1,490	1.210	100'1	369	23 0	
Virtual browse	503	200	273	356	142	808	934	906	242	450	212	663	084	4 257	1 57	
Click on availability statement												18	21	7 1,567	3	1,00,1
Permalink	400	201	254	100	120	355	405	476	305	210	508	432	650		206 202	
Geve to eShelf	363	215	88	204	193	460	548	064	276	190	000	125	263	A COLORADO	Con la sul	
Ctation	434	212	2 74	106	37	122	577	703	355	20	425	502	697	261	446	1
Sign-in	574	310	240	103	821	629	754	210	Des	342	2 662	282	687	131.1	1,445	Construction of
Go to My Account	341	204	202	150	212	357	543	544	367	286	577 572	313	426	202	2 5	0
Next page	5,000	2,966	2,195	2,841	1,480	4.210	6,620	617.3	3,605	2:012	0,250	0.541	0.370	0 2,052	2 2,965	-
Facet (Bering	4,233	1,956	600'1 9	2,085	500	3,924	6,112	167,8	3,500	2,610	0 6,302	6,955	5,271	2,062	2 2,286	
	Count															
Facel Type	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	Jui 2017
Top level	1,752	202	5 520	677	269	1,587	2,402	2,514	029'1	979	0 2,560	2,362	2.126	123	0 508	-
Occurrent France	040	454	145	675	126	001	1404	1 241	752	220	1.491	1.402	1.324	210	043	

esource Type	090	456	445	632	277	106	1,400	1,201	752	062	169'1	1,402	1,324	210	649	201
Data Bilder	536	202	180	255	101	305	740	202	CCC	1000	225	679	755	241	333	145
opio	122	116	99	152	07	275	540	418	247	114	395	196	270	146	236	101
brary	127	90	80	98	10	111	128	126	2	11	8	8	115	78	149	211
ocal 05	132	60	58	57	20	155	135	121	32		561	8	101	27	80	4
edenbu	96	25	20	40	34	8	121	30	74	23	00;	182	140	8	12	8
ution	15	8	41	8	13	60	25		37	40	88	8	27	23	23	11
oumal	16	80	\$	0	2	35	8	12	12	1	45	27	10	25	25	15
8	0		2	-	0	14	10	8		0	22	ñ	8	14	=	12
offection	0	4	01	1	-	5	24	81	0	4	24	20	10	13	13	0
ocal 02						0										
coal 01								-		-						
ocal 03								-								
Country	Apr 2016	Mary 2010	Jun 2016	3412016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017	Feb 2017	Mar 2017	Apr 2017	May 2017	Jun 2017	7102 PM
Inited States	13,601	6,758	5.619	5.020	4,086	10,689	112'91	15,998	10,681	7,798	14,072	16,031	15.021	9.260	8,948	6.936
amany .	41	15	25	8	**	17	10	74	11	24	43	28	74	911	8	8
dia	9;	12	9	16	15	22	2	*	10	N)	18	21	28	9	24	27
hina	8	8	0		10		0	-	7	10	46	37	25	8	10	15
anada	0	n	10	8		16		12		24	01	28	11	25	21	12
Creat	10	9	10	0	10	64		N	95	42	en .	4	0	2	10	0
inited Kingdom	4	c	10		0	0	13	10	0	15	15	8	\$	15	2	20
ağıum			42	16	23	12		0	F	10	2			Þ	N	2
dy .	0	2	2	-	14		-	N	ex	10	15	21	4	•	32	17
untralia	0	91	5	-	F.	e	8	0		e	8	1	0	0	n	8
rance	2	n	C4	14				a	2	4		2	2	24	10	17
raal		2	0	1	CN .			-		11			\$		26	8
pain		F		14	2	8	2	•		1		2	•	F	2	8
ermuda							9	12								
iosta Rica		\$														
arand Total	13,743	8,908	5,801	5,193	4,261	10,826	15,876	16,141	10,622	8,021	14,307	16,365	16,322	0,605	0,275	6,206

