University of Massachusetts Residence Hall LGBT Survey Assistance

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Dear Residence Hall Staff Member,

I am asking for your help in collecting information about the quality of life at U Mass for lesbian, gay, and bisexual students. I have been asked by Vice Chancellor for Student Affairs, Dr. Dennis Madson, to prepare a report that describes the needs and experiences of lesbians, gays, and bisexuals, the services that presently exist to meet their needs, and the additional resources and services that may be needed to more adequately meet their needs.

Since most students who live on campus spend a great deal of their time in the residence halls, the experiences that they have there are important. As Residence Hall Staff members you are the best sources of information about what happens on your floors, buildings, and clusters. That is why I am asking for your help.

Please fill out the attached survey during your Cluster Staff Meeting. Your responses will be anonymous and kept confidential. The information you give us will be used in the report to the Vice Chancellor. Through your R.O. we will be able to tell you the general results of this survey.

Please be brief and specific in your comments following each question. Thank you very much for your help. Hopefully filling out the survey will be of value to you in providing an opportunity to discuss these issues and concerns with your fellow staff members. If you have any questions about this survey please contact me at 99 Berkshire House, 545-0230.

Sincerely,

Felice Yeskel
Human Relations Planner/Advocate
2. Where do you live? 1. all-male 2. all-female 3. co-ed
4. Number of semesters in this position, including the present semester

PLEASE PUT 1 if YES 2 if NO TO THE LEFT OF THE QUESTION ON THE LINE PLEASE GIVE BRIEF EXAMPLES.

5. Have you dealt with incidents of heterosexism/homophobia (anti-lesbian and gay attitudes and behavior) on your floor?

6. Are you aware of incidents of heterosexism/homophobia in your Residence Hall?

7. For a lesbian, gay, or bisexual student or a student questioning his/her sexual orientation asked you for help, support or referral re: sexual orientation issues?

8. Do you perceive the climate on your floor to be supportive of lesbians, gays, and bisexuals?

9. Do you feel your R.A. training has adequately prepared you to deal with incidents of heterosexism/homophobia?
10. Do you feel your R.A. training has adequately prepared you to respond to lesbians, gays, and bisexuals or a student questioning his/her sexual orientation asking for help?

11. Do you perceive your supervisor as supportive and knowledgeable about lesbian, gay and bisexual issues?

12. What services and training would be useful to you in working, as a Residence Hall Staff member, to create a positive environment for lesbians, gays and bisexuals?

13. To what services, agencies, or staff would you refer lesbians, gays, and bisexuals?