

2010

## Ref Works Usage Statistics 2009-2010

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# RefWorks

## 2009-2010

COUNTER-Compliant?:

No

|  | Jul-09 | Aug-09 | Sep-09 | Oct-09 | Nov-09 | Dec-09 | Jan-10 | Feb-10 | Mar-10 | Apr-10 | May-10 | Jun-10 | Total         | 2009-2010<br>Price | Price per<br>unit |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------------|--------------------|-------------------|
| New Users                                | 23     | 5      | 33     | 85     | 15     | 15     | 3      | 98     | 56     | 21     | 6      | 9      | 369           | \$14,030.00        | \$38.02           |
| Repeat Users                             | 27     | 27     | 36     | 64     | 96     | 73     | 35     | 65     | 78     | 80     | 42     | 24     | 647           | \$14,030.00        | \$21.68           |
| <b>Total Monthly Users</b>               | 50     | 32     | 69     | 149    | 111    | 88     | 38     | 163    | 134    | 101    | 48     | 33     | <b>1,016</b>  | \$14,030.00        | <b>\$13.81</b>    |
| <b>Total Sessions per month</b>          | 198    | 101    | 214    | 592    | 462    | 277    | 206    | 471    | 467    | 402    | 156    | 147    | <b>3,693</b>  | \$14,030.00        | <b>\$3.80</b>     |
| Average Sessions Per User                | 3.96   | 3.16   | 3.91   | 3.97   | 4.16   | 3.15   | 5.42   | 2.89   | 3.49   | 3.98   | 325.00 | 1.45   | 364.54        | \$14,030.00        | \$38.49           |
| <b>Total Subscriber References added</b> | 509    | 1,273  | 1,291  | 2,485  | 1,479  | 869    | 1,144  | 3,770  | 2,067  | 2,935  | 500    | 1,797  | <b>20,119</b> | \$14,030.00        | <b>\$0.70</b>     |
| Average References added per user        | 10.18  | 39.78  | 18.71  | 16.68  | 13.32  | 9.88   | 30.11  | 23.13  | 15.43  | 29.06  | 10.42  | 54.45  | 271.15        | \$14,030.00        | \$51.74           |

### User Type and Focus Area Summary

| User Type               | Focus Area                               | User Count |
|-------------------------|--|------------|
|                         |  | 1          |
| Alumni                  | College of Arts and Sciences             | 1          |
| Alumni                  | College of Nursing                       | 1          |
| Alumni                  | Other                                    | 1          |
| Estudiante Postgrado    | College of Business Administration       | 1          |
| Etudiant deuxième cycle | College of Business Administration       | 1          |
| Faculty Member          | Business                                 | 1          |
| Faculty Member          | College of Arts and Sciences             | 27         |
| Faculty Member          | College of Engineering                   | 4          |
| Faculty Member          | College of Environment and Life Sciences | 7          |
| Faculty Member          | College of Human Science and Services    | 19         |
| Faculty Member          | College of Nursing                       | 11         |
| Faculty Member          | Humanities                               | 7          |
| Faculty Member          | Medicine                                 | 5          |
| Faculty Member          | Nursing                                  | 2          |
| Faculty Member          | Other                                    | 17         |
| Faculty Member          | Science & Technology                     | 10         |
| Faculty Member          | Social Sciences                          | 17         |
| Faculty Member          | University College                       | 3          |
| Graduate Student        | Business                                 | 6          |
| Graduate Student        | College of Arts and Sciences             | 100        |
| Graduate Student        | College of Business Administration       | 31         |
| Graduate Student        | College of Continuing Education          | 4          |
| Graduate Student        | College of Engineering                   | 10         |
| Graduate Student        | College of Environment and Life Sciences | 51         |
| Graduate Student        | College of Human Science and Services    | 114        |
| Graduate Student        | College of Nursing                       | 33         |
| Graduate Student        | College of Pharmacy                      | 4          |
| Graduate Student        | Graduate School of Oceanography          | 6          |
| Graduate Student        | Humanities                               | 17         |
| Graduate Student        | Medicine                                 | 5          |
| Graduate Student        | Nursing                                  | 9          |
| Graduate Student        | Other                                    | 140        |
| Graduate Student        | Science & Technology                     | 46         |
| Graduate Student        | Social Sciences                          | 45         |
| Graduate Student        | University College                       | 2          |
| Other                   | College of Arts and Sciences             | 4          |
| Other                   | College of Environment and Life Sciences | 1          |
| Other                   | Medicine                                 | 1          |
| Other                   | Other                                    | 15         |
| Other                   | Science & Technology                     | 2          |
| Other                   | Social Sciences                          | 1          |
| Other                   | University College                       | 2          |
| Researcher              | College of Arts and Sciences             | 4          |
| Researcher              | College of Engineering                   | 1          |
| Researcher              | College of Human Science and Services    | 5          |
| Researcher              | Graduate School of Oceanography          | 4          |
| Researcher              | Humanities                               | 1          |
| Researcher              | Medicine                                 | 1          |
| Researcher              | Other                                    | 4          |
| Researcher              | Science & Technology                     | 4          |
| Researcher              | Social Sciences                          | 3          |

|                       |  |             |
|-----------------------|--|-------------|
| Undergraduate Student | Business                                 | 8           |
| Undergraduate Student | College of Arts and Sciences             | 369         |
| Undergraduate Student | College of Business Administration       | 28          |
| Undergraduate Student | College of Continuing Education          | 5           |
| Undergraduate Student | College of Engineering                   | 26          |
| Undergraduate Student | College of Environment and Life Sciences | 21          |
| Undergraduate Student | College of Human Science and Services    | 127         |
| Undergraduate Student | College of Nursing                       | 80          |
| Undergraduate Student | College of Pharmacy                      | 6           |
| Undergraduate Student | Humanities                               | 20          |
| Undergraduate Student | Medicine                                 | 8           |
| Undergraduate Student | Nursing                                  | 5           |
| Undergraduate Student | Other                                    | 83          |
| Undergraduate Student | Science & Technology                     | 11          |
| Undergraduate Student | Select a Focus Area                      | 1           |
| Undergraduate Student | Social Sciences                          | 47          |
| Undergraduate Student | University College                       | 37          |
| 研究生                   | Other                                    | 1           |
|                       | <b>TOTAL</b>                             | <b>1695</b> |